### BEFORE THE POSTAL REGULATORY COMMISSIO Submitted 12/28/2011 3:24:24 PM WASHINGTON, D.C. 20268-0001

**Postal Regulatory Commission** Filing ID: 79054 Accepted 12/28/2011

In the Matter of:

**Deering Post Office** Deering, Colorado 63840

Docket No. A2012-58

### UNITED STATES POSTAL SERVICE NOTICE OF FILING OF SUPPLEMENT TO THE ADMINISTRATIVE RECORD

(December 28, 2011)

On November 25, 2011, the Postal Service filed an Errata to the administrative record supporting the Final Determination to Close the Deering, CO Post Office and Establish Service by Rural Route Service. 1 The undersigned counsel recently discovered that page 8 from Item No. 41, Revised Proposal, was missing from the record filed with the Commission on November 25, 2011. The Postal Service regrets any inconvenience, and respectfully submits that the filing of this Supplement to the Record should not prejudice any party in this proceeding.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

Anthony F. Alverno Chief Counsel Global Business & Service Development

Adriene M. Davis

475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1135 (202) 268-6036; Fax -5628 December 28, 2011

<sup>&</sup>lt;sup>1</sup> United States Postal Service Notice of Filing of Administrative Record – [Errata], PRC Docket No. A2012-58 (November 25, 2011).



### Official Record Index

Item	Official Record fidex
No.	<u>Description</u> <u>Date Entered Into Record</u>
1.	Request/approval to study for discontinuance
2.	Notice (if appropriate) to Headquarters of suspension
3.	Notice (if appropriate) to customers/district personnel of suspension
4.	Highway map with community highlighted
<b>5</b> .	Eviction notice (if appropriate)
6.	Building inspection report and original photos of building deficiencies (if appropriate)
7.	Post Office and community photos
8.	Form 150, Postmaster Workload Information
9.	Worksheet for calculating work service credit
10.	Window transaction record
11.	Record of incoming mail
12.	Record of dispatched mail
13.	Administrative postmaster/OIC comments
14.	Inspection Service/local law enforcement vandalism reports
15.	Post Office fact sheet
16.	Community fact sheet
17.	Alternate service options/cost analysis
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact Sheet (with past three fiscal years of total revenue and revenue units)
19.	Analysis of investigative findings/recommendations
20.	Questionnaire instruction letter to postmaster/OIC
21.	Cover letter, questionnaire, and enclosures
22.	Returned customer questionnaires and Postal Service response letters
23.	Analysis of questionnaires



ltem No.	Description Date Entered into Record
24.	Community meeting roster
25.	Community meeting analysis
26.	Community meeting letter (if community meeting held prior to questionnaire)
27.	Petition and Postal Service response letter (if appropriate)
28.	Congressional inquiry and Postal Service response letter (if appropriate)
29.	Proposal checklist
30.	District notification to Government Affairs
31.	Instructions to postmaster/OIC to post proposal
32.	Invitation for comments exhibit
33.	Proposal exhibit
34.	Comment form exhibit
35.	Instructions for postmaster/OIC to remove proposal
36.	Round-date stamped proposals and invitations for comments from affected offices
<b>37</b> .	Notification of taking proposal and comments under internal consideration
38.	Customer comments and Postal Service response letters
<b>39</b> .	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)
40.	Analysis of comments
41.	Revised proposal (if appropriate)
42.	Updated Form 4920 (if appropriate)
<b>43</b> .	Certification of record
44.	Log of Post Office discontinuance actions
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales
46.	Headquarters' acknowledgment of receipt of record
<b>4</b> 7.	Final determination transmittal letter from Headquarters



Item <u>No.</u>	Description Date Entered into Record
48.	Instruction letter to postmaster/OIC on posting
<b>49</b> .	Round-date stamped final determination cover sheets
50.	Postal Bulletin Post Office Change Announcement form
<b>51</b> .	Appeal letter (if appropriate)/No appeal letter
<b>52</b> .	Public notice postings on appeal (if appropriate)
<b>53</b> .	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)
<b>54</b> .	Vice President, delivery and retail, instruction letter
<b>55</b> .	Letter to customers
<b>56</b> .	Notification to local Address Management Systems (AMS) to update AMS database
<b>57</b> .	Announcement in Postal Bulletin



05/16/2011

MARK MARTINEZ DISTRICT MANAGER MID-AMERICA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 8th congressional district.

Post Office Name:	DEERING
Zip+4 Code:	63840-9998
EAS Level:	55
Finance Number:	282028
County:	Pemiscott
Proposed Admin Office:	WARDELL
ADMIN Miles Away:	16.5
Near Office Name:	BRAGGADOCIO
Near Miles Away:	4.0
Number of Customers:	
Post Office Box:	70
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	70
ZIP Code Change:	Yes  NO  ZIP Code
Maintain Town Name:	Yes NO
The above office became vacant when t	the postmaster was promoted on 10/10/2008.
1. Due to declining workload. 2. Operat	tional efficiencies will be obtained by providing the alternate service.

STEVEN ERBLAND
Manager, Post Office Operations

Approval to Study for Discontinuance:

2 other post offices within a 7 mile radius.

MARK MARTINEZ

DISTRICT MANAGER
MID-AMERICA PFC

05/16/2011

DATE

3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are

cc: Area Manager, Public Affairs and Communication

Docket: 1360540 - 63840 Item Nbr: 1 Page Nbr: 2

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EAST LAND WE SELLANCE		UNITED	SERVICE.
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Dockect: 1360540

	NOTICE OF POST OF	FICE E	IERGEN	Y SUSPENSION	
A. Office					
Name: DEERING Area: WESTERN			District:	State: MO MID-AMERICA PFC	Zip Code: 63840
Congressional District: 8th EAS Grade: 55			County:	Pemiscott Finance Number:	282028
Post Office:	Classified Station			Classified Branch	СРО

• There was no Emergency Suspension for this office

Prepared by:	Joanne Dean	Date:	06/21/2011
Title:	MID-AMERICA PFC Post Office Review Coordinator	_ _	
Tele No:	(816) 374-9686	Fax No:	(816) 374-9120

Prepared by:

Title:

Tele No:

Joanne Dean

(816) 374-9686

MID-AMERICA PFC Post Office Review Coordinator



## NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION A. Office DEERING WESTERN MO Zip Code: 63840 Name: State: MID-AMERICA PFC Area: District: Congressional District: County: Pemiscott EAS Grade: 55 Finance Number: 282028 Post Office: Classified Station Classified Branch There was no Emergency Suspension for this office

Date:

Fax No:

06/21/2011

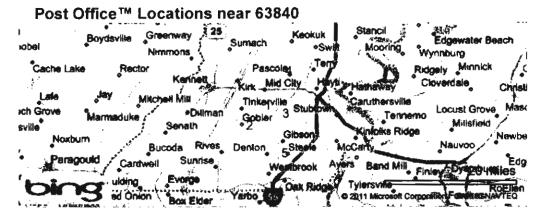
(816) 374-9120





### Post Office™ Locations

PRINT | BACK



1 Post Office™
Location DEERING
6296 STATE
' HIGHWAY J
DEERING, MO 638409998
(800) ASK-USPS

(800) 275-8777 (573) 757-6208 Business Hours Mon-Sat 8:30am-2:00pm Sun closed

**Business Hours** 

12:00pm-2:00pm

Mon-Sat

Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™
Location GOBLER
201 STATE ROUTE J
GOBLER, MO 638499998
(800) ASK-USPS
(800) 275-8777

(573) 757-6500

3.5 mi

3 Post Office™
Location BRAGGADOCIO
2064 STATE
HIGHWAY Z
BRAGGADOCIO, MO

(800) ASK-USPS

63826-9998

Business Hours Mon-Fri 7:30am-12:00pm 1:00pm-4:30pm Sat 7:30am-8:30am Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

(800) 275-8777

(573) 757-6401

3.9 1

4.9 miles

4 Post Office™ Location - BRAGG

CITY 120 S MAIN ST BRAGG CITY, MO

63827-9998 (800) ASK-USPS

(800) 275-8777

(573) 888-6129

togal 11 miles

**Business Hours** 

Mon-Fri 8:30am-12:00pm 12:30pm-4:00pm

Sat 8:30am-9:00am

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

5 Post Office™ Location - STEELE

301 S 1ST ST STEELE, MO 63877-9998

(800) ASK-USPS

(800) 275-8777

(573) 695-3532

8.1 mi

Business Hours

Mon-Fri 8:30am-4:00pm Sat-Sun

Sat-Sur closed

Services

Passport Application Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

6. Post OFFICE Location - Wardel

16.5 miles

### Post Office™ Locations near 63840

By City

DEERING GOBLER BRAGGADOCIO BRAGG CITY STEELE

By ZIP Code

63849 63826 63827 63877 63851 63875 63853 <u>63857</u> 63839 63880 63879 63830 63876 63855 63852 72315 63848 63837 63847 63873

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Search for a person and Search for a business by name or perform a reverse lookup on category nationwide.

phone numbers and

addresses.

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Yellow Pages, White Pages, also nearby



		 		Eviction I	Notice				
A. Office									
Name:	DEERING					State: MO		Zip Code:	63840
Area:	WESTERN				District:	MID-AMERICA PFC			
Congress	ional District:	8th			County:	Perniscott			
EAS Grad	de:	55			_	Finance Number:	2	82028	
Post Offic	æ: [		Classified Station			Classified Branch		CPC	- []

There was no eviction notice for this office

 Prepared by:
 Joanne Dean
 Date:
 06/21/2011

 Title:
 MID-AMERICA PFC Post Office Review Coordinator

 Tele No:
 (816) 374-9686
 Fax No:
 (816) 374-9120







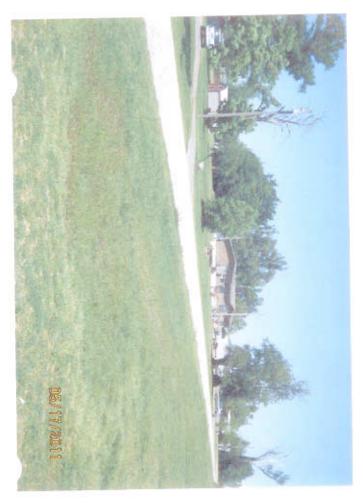
































Prepared by:

Title:

Tele No:

Joanne Dean

(816) 374-9686

MID-AMERICA PFC Post Office Review Coordinator

Area: WESTERN District: MID-AMERICA PFC Congressional District: 8th County: Pemiscott EAS Grade: 55 Finance Number: 282028	Zip Code: 63844
Area: WESTERN Congressional District: 8th EAS Grade: 55 Classified Station Classified Branch CPO	282028
Congressional District: 8th County: Pemiscott  EAS Grade: 55 Finance Number: 282028  Post Office: Classified Station Classified Branch CPO	
Finance Number: 282028  Post Office: Classified Station Classified Branch CPO	
	CPO [
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	
There was no building inspection report nor photos for this office	

06/21/2011

(816) 374-9120

Date:

Fax No:

	DR 150 Aman & Ary 3044 und				
88	TOTAL	`	8 150,481 - 167,200	Ŋ	first and end of second years.
24	167,201 - 183,919		61,361 - 66,200	Ņ	has remained in ZOT for two consecutive years. This will require 3 150's. Start of first year, and of
ß	06,201 - 75,020	1	23,401 - 26,000		For ZOT Review - Insert additional WSC Worksheet TABS for each year to demonstrate office
21	26,001 - 28,599		11,701 - 13,000	21	
8	13,001 - 14,298	5501 - 13000	4951 - 5500	20	Yellow shaded cells require manual input
18	5501 - 8049	2076 - 5500	1889 - 2075	18	Split City Delivery ~ See Split City Delivery tab for requirements, and complete it.
15	2076 - 2291	821 - 2075	736 - 820	15	Incoming Secondary Distribution ~ Requirements for credit are covered in the tab.
13	821 - 914	336 - 820	298 - 335	ab. 13	Outgoing/Incoming Primary Distribution ~ Requirements for credit are covered in the tab.
<b>±</b>	336 - 376	126 - 335	111- 125	===	Seasonal Workload ~ For Seasonal credit, complete 'Seasonal' tab.
8	126 - 141	83 - 125	73 - 82	m	Other Tabs must be completed for the following:
53	83 - 83	41 - 82	36-40	c	
51	41-45	up to 40	BUOU	>	graded accordingly.
	FOR UPGRADE	W8C RANGE	OR DOWNGRADE	GRADE:	Offices that are either below or above the Zone of Tolerance range are immediately
	ZONE OF TOLERANCE	(AT	SOME OF TOLERANCE		Notes:
				5/3/2011	JOS TRACTO TO CALLES PRINT DATE:
				30 P. 10 1 P. 10	Phone No.:
					SA SENSONAL MONOCOLD DOWN LOW (SERIES OF MARKET)
					23 SEASONAL WORKLOAD INCREASE? (Y or N) (If Yes, complete "Seasona" (ab)
					~
				0	17 SEPARATE ALL INCOMING FLAT SIZE MANL? (Carrier Routed from Fight - answer "N")
				0	16 SEPARATE ALL INCOMING LETTER SIZE MAIL?(DPS, 878,etc., ANSWER TV)
FY 2010	23016106	Occu Code:		0	15 MAIL PROCESSING CENTER? (IF Yes, fill in 2 tabs - Prinnery or/and Secondary) N
FLSA data		7		0	
	85	NEW POST OFFICE LEVEL:	NEW P	0	
	95.0	TOTAL WSC'S AND REVENUE CREDITS:	TOTAL WSC'S AND	0	
		TOTAL: 28	70	0 X 0.30 0	S FOR OTHER OFFK
		0			
		0	0 x 0.1	0 X 1.00 0	
		ε <b>γ</b>			HER OFC
		<sub>ω</sub>	8 x 0.5	0 X 0.70 0	
		25	×	0 X 1.00 0	UTES BOXES SERVED
		Factor Total	<b>₹</b>	1.33	
	31	TOTAL REVENUE UNITS:	101		4 NO. POST OFFICE BOXES/CALL BOXES SERVED 67
		DEDUCTIONS FOR PLANT LOAD VOL:	DEDUCTIONS FO	X 1.00 0	VERY FAMILIES SERVED
42 36	31 FY 10	GROSS REVENUE UNITS:	GRO		2 FINANCE NUMBER 28-2028
FY 09 FY 0	N and opticity call all	SPLIT DELIVERY ADJUSTMENT:	SPUT DELL		1 CURRENT POSTMASTER LEVEL PTPM-55
				FACTOR TOTAL	NUMBER
	Postmaster Initiated				Date of Vacancy: (Or Today's Date if not vacant):
	3 yr Mgmt Raview				FINANCE NUMBER 28-2028
	Vacancy			O, MO 63840	POST OFFICE , STATE, AND ZIP: DEERING PO, MO 63840
	Type of Review: Put X mark	Type of Re		MERICA CS DIST	WORKLOAD SERVICE CREDITS (PS 150)  DISTRICT: 640 MID-AMERICA CS DIST
_					

### PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code DEERING, MQ 83840		Postmaster's Signature QD4JR0	Date 05/20/2011
District Office, State & Zip Code MID-AMERICA PFC, MO 64108		District Manager's Signature Mark Martinez	Date 05/23/2011
(Check Box)  ✓ Vacancy  Management Review	RFR	See Instru	
1. Current Office Level			55
2. Finance Number	(1-6)	26	32026
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15	6)	70
5. Possible City Deliveries	(16-20	))	0
6. Administrative Rural Boxes Served	(21-25	6)	0
7. Intermediate Rural Boxes Served	(26-30	)	0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35	)	0
Administrative Highway Contract/Star Route Boxes Served	(36-39	)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43	)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47	)	0
12. Number of Carrier Stations/Branches	(48-49	)	0
13. Number of Finance Stations/Branches	(50-51	)	0
14, Number of Contract Stations/Branches & Community Post Offices	(52-53	)	0
15a. Does Office Experience A Seasonal Worldoad? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)		N
15b, Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-58	,	0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

### PS Form 150, Postmaster Workload Information

Docket 1360540 Page Nbr 8a

But in the tellings of members of increase the	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	70	0
Possible City Deliverles	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

#### Instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Roule Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7 Enter the number of intermediate rural boxes served. This is the number of rural boxes, writin your ZIP Code, served by a carner administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ORLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal
  - (b) A rural station is a post office box delivery unit serviced by a rural
  - (c) A community post office is a contract unit which provides service in
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culting, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25 Does your office distribute food stamps?

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for	calculating V	Norkload S	ervice Cred	dit (WSC)	) for Po	st Offices		
Office Name:	DEERING	_							
office Zip+4:	63840 -9998	District:	MID-AMI	RICA PFC		_			
			Activity	WSCs	•				
General Delive	ry Families Served (Iter	n 3, PS Form	150)			0	X 1.0	=	0
Post Office Box	es/Call Boxes Rented	Item 4, PS F	orm 150)			70	X 1.0	=	70
Possible City D	eliveries (Item 5, PS Fo	rm 150)				0	X 1.33	=	
Administrative I	Rural Boxes Served (Ite	m 6, PS For	n 150)			0	X 1.0	=	0
Intermediate R	ural Boxes Served (Item	7, PS Form	150)		· · · ·	0	X 0.7	=	0
	Responsibility for Intern								
	orm 150)			• • • • • • • • • • • • • • • • • • • •		0	X 0.3	=	0
	Highway Contract/Star i orm 150)					0	X 1.0	=	0
Intermediate Hi	ghway Contract/Star Ro	oute Boxes S	erved		-				
	Form 150)				· · · · · · _	0	X 0.7	=	0
	Responsibility for Interm r Offices (Item 11, PS F	om 150)		<i>.</i>	· · · · _	0	X 0.3	=	0
		Total Activit	y WSCs						70
			Revenue	WSCs					
First		25 ravenue	units: 1.00	X	25 uni	ts	=	25.00	
Next		275 revenue	units: 0.50	_ x_	7 uni	ts	=	3.50	
Next		700 revenue	units: 0,25	x	0 uni	ts	=	0.00	
Next	5	000 revenue	units: 0.10	x_	0 uni	ts	=	0.00	
	Balanc	of revenue	units: 0,01	x_	0 uni	ts	=	0.00	
	Total revenu	e WSCs:						28.50	
Activity WSCs	70 + Revenue	WSCs =	28.50	Base WSC	s <u>98</u>	3.50	= EAS Grade	E	_
Previous evalua	ation: EAS grade	55							
Effective date of	of change in service hou	ırs:					(if	appropriate	1)
(when a vaceno	cy exists, hours must re	flect the appr	opriate EAS	grade)					
Worksheet com	pleted by:								
JOANNE DEAN	ı			JOANNE.T.	DEAN@	USPS.	OV		
Printed Name				Signature					
MID-AMERICA	PFC District Review Co	oordinator		05/19/2011					



### 06/08/2011

### OIC/POSTMASTER

SUBJECT: DEERING Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to DEERING customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the DEERING Post Office for a 2-week period. The surveys should begin 04/30/2011 and end on 05/13/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/14/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact JOANNE DEAN, Post Office Review Coordinator, at (816) 374-9686.

### JOANNE DEAN

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po\_dis/win/in\_survey.cfm?fin=1360540 Survey of Incoming Mail - http://hqcsopps/po\_dis/invol/in\_survey.cfm?fin=1360540 Survey of Dispatched Mail - http://hqcsopps/po\_dis/outvol/in\_survey.cfm?fin=1360540

# Window Transaction Survey

ANTIGOR HAMBERSHOTT ANTIVOY	ou. voj				
			Window Transaction Survey	ey	
PO Name:	DEERING	ZIP+4:	63840 - 9998	Completed By:	SANDY WILLIAMS
Survey Period:	04/30/2011	through	05/13/2011		

each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record: PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in

Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 05/13	Thu - 05/12	Wed - 05/11	Tue - 05/10	Mon - 05/09	Sun - 05/08	Sat - 05/07	Fri - 05/06	Thu - 05/05	Wed - 05/04	Tue - 05/03	Mon - 05/02	Sun - 05/01	Sat - 04/30	Day/Date	in the survey period.
actions:																			
	7.0	x .777	108	13	12	9	7	9	0	11	10	7	9	6	10	0	5	Priority Parcels Postage Money Sales Orders (.777) (1.083)	
	2.2	1.083	24	2	6	3	2	0	0	1	3	2	1	2	1	Ö	1	Priority Parcels Money Orders (1.083)	
=	0,0	X 1.969	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	_ 00 €	
11.3	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Passports Meter Settings (5.06)	
Averaç	0.0	X 2.875	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Box Rent (2.875)	
Average Daily Retail Workload in Minutes:	0.4	X 2.875 X 1.792 X 1.787	3	0	0	0	2	0	0	0	0	0	0	1	0	0	0	Certified Insured Special Service (1.792)	
etail ites:	0.1	X 1.787	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	Misc. Services (1.787)	
9.7	0.0	X 1.188	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Nonrevenue Services (1.188)	

Window
Transaction
Survey

Survey Period:04/30/2011_	PO Name:
04/30/2011	_Deering
through05/13/2011	ZIP + 4: 63840
I	Complete

Completed by: Kundoley Po well officer in charge (Signature and Title)

allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Form 2007-A, Window Transaction Record; Form 2007-B, Window Transaction Conversion; and Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The

by the time conve	by the time conversion for that column, total the time conversions for all columns, and divide the total number of	ne time conversions fo	r all columns, and div	ride the total number	of minutes	ļģ.	ays in the survey	period.
Day/Date	Postage sales	Priority	Express	Passports	Box	Certified	Misc. Services Non-Revenue	Non-Revenue
		Parcels	Registered	Meter Settings	Rent	Insured		services
		Money Orders	C.O.D.			Special Service		
	(.777)	(1.083)	(1.969)	(5.06)	(2.875)	(1.792)	(1.787)	(1.188)
Saturday	IMI					!		
Monday	W W					-		
Tuesday	WT 1	11				1	_	
Wednesday	IM1 IIII	1						İ
Thursday	W 11	-						
Friday	ואו ואו	Ξ						
Saturday	1 JAN 1 JAN 1						-	
Monday								
Tuesday	JHT 11	11				=		
Wednesday	1111 /111	111						
Thursday	11 JM MI	17/1						
Friday	黑黑三	<u></u>						
Total Transactions	801	24				W	_	

Time Factor Average Number Daily Transactions: \_ Total Minutes <del>փ</del> ×.777 x 1.083 ø x 1.969 Average Daily Retail Workload in Minutes: \_\_ x 5.06 ×2.875 0 x 1.792 G x 1.787 x 1.188

.

Docket: 1360540 - 63840 Item Nbr: 11 Page Nbr: 1

### Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

DEERING 63840 - 9998

**Dates Recorded** 

04/30/2011 through 05/13/2011

Date	Le	tters	F	lats	Par	rcels	0	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/30	95	38	7	50	0	3	0	0
Sun - 05/01	0	0	0	0	0	0	0	0
Mon - 05/02	89	12	47	29	0	3	0	0
Tue - 05/03	75	75	15	35	1	0	0	0
Wed - 05/04	70	18	10	109	0	0	0	0
Thu - 05/05	85	40	30	20	0	3	0	0
Fri - 05/06	70	20	20	16	1	1	0	0
Sat - 05/07	73	31	10	18	1	1	1	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	86	12	11	43	1	1	0	0
Tue - 05/10	47	89	10	50	0	2	0	0
Wed - 05/11	117	33	15	109	0	1	0	0
Thu - 05/12	79	126	23	36	1	2	0	0
Fri - 05/13	86	24	5	35	0	1	0	0
TOTALS	972	518	203	550	5	18	1	0
Daily Average	81.0	43.2	16.9	45.8	0.4	1.5	0.1	0.0

Signature of Person Making Count:

Printed Name:

SANDY WILLIAMS SANDY WILLIAMS

Date:

05/19/11

### **Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

# Survey of Incoming Mail (Record In Pleces)

Post Office Name and ZIP+4: Deering MO 63840-9998

Dates Recorded: 4/30/2011 through: 5/13/2011

	Lett	ers	Fla	its	Pa	arcels	Other
Date	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	95	38	7	50	0	3	
Monday	89	12	47	29	0	3	
Tuesday	75	75	15	35	1	0	
Wednesday	70	18	10	109	0	0	
Thursday	85	40	30	20	0	3	
Friday	70	20_	20	16	1	1	
Saturday	73	31	10	18	1	1	1 Express
Monday	86	12	11	43	1	1	
Tuesday	47	89	10	50	0	2	
Wednesday	117	33	15	109	0	1	
Thursday	79	126	23	36	1	2	
Friday	86	24	5	35	0	1	
TOTALS	972	518	203	550	5	18	1
Daily Average	81	43	17	46	.42	1.5	.08

Signature of Person Making Count:

GindeyPowell

Printed Name: Lindsey Powell

Title: Officer In Charge

### **Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	<b>Automated Flats</b>	115
Sequenced Letters	227	Sequenced Flats	115

Note: Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1360540 - 63840 Item Nbr: 12 Page Nbr: 1

### Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

DEERING 63840 - 9998

**Dates Recorded** 

04/30/2011 through 05/13/2011

Date	Let	tters	F	ats	Pai	rcels		ther
	First Class	Standard	First Class	Standard	Priority	Standard		1
Sat - 04/30	18	0	0	0	2	0		-
Sun - 05/01	0	0	0	0		-	0	0
Mon - 05/02	30	0	0	0	0	0	0	0
Tue - 05/03	21	0	1	-	0	2	0	0
Wed - 05/04	31	0	3	0	1	0	0	0
Thu - 05/05	18	0	-	0	0	0	0	0
Fri - 05/06	11		1	0	1	0	0	0
Sat - 05/07	19	0	3	0	1	0	0	0
Sun - 05/08	0	0	0	0	1	0	0	0
Mon - 05/09		0	0	0	0	0	0	0
Tue - 05/10	17	0	3	0	1	0	0	-
Ved - 05/11	20	0	2	0	0	0		0
	65	0	1	0	2	0	0	0
hu - 05/12	95	0	4	0	6		0	0
ri - 05/13	16	0	2	0		0	0	0
OTALS	361	0	20		0	1	0	0
aily Average	30.1	0.0	1.7	0	15	3	0	0
gnature of Pers	on Making Co		SANDY WILLIA	0.0	1.3	0.3	0.0	0.0

Printed Name:

Date:

SANDY WILLIAMS

05/19/11

### **Survey of Dispatched Mall** (Record in Pieces)

Post Office Name and ZIP+4: Deering, MO 63840

Dates Recorded: 4/30/2011 through 5/13/2011

	Let	ters	Fi	ats	Pa	arcels	Other
Date	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	18	0	0	0	2	0	
Monday	30	0	0	0	0	2	
Tuesday	21	0	1	0	1	0	
Wednesday	31	0	3	0	0	0	
Thursday	18	0	1	0	1	0	
Friday	11	0	3	0	1	0	
Saturday	19	0	0	0	1	0	
Monday	17	0	3	0	1	0	
Tuesday	20	0	2	0	0	0	
Wednesday	65	0	1	0	2	0	
Thursday	95	0	4	0	6	0	
Friday	16	0	2	0	0	1	
TOTALS	361	0	20	0	15	3	
Daily Average	30	0	2	0	1	.25	

Signature of Person Making Count: Tunchey Powell

Printed Name: <u>Lindsey Powell</u>

Title: Officer In Charge



### 01/01/1900

### OIC/POSTMASTER

SUBJECT: DEERING Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the DEERING Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the DEERING Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JOANNE DEAN by 01/15/1900. This information will be entered into the official record for public viewing.

Post Office Box	70
General Delivery	_0
Rural Route (RR)	_0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	_0
Total Customers	70

If you have any comments on alternate means of providing services to the DEERING customers, please provide them below:

JOANNE DEAN
Post Office Review Coordinator

Comments:

cc: Official Record



local governm must include s police departn that use retail number of per Post Office bo Sandy William	<name>_Post_Office ie the names and addressed tent offices and schools, the small, part-time and in-horn ments, etc.; religious institutions services on a routine basismit mailers and postage mox and general and street on by 5/6/2011. This informs by 5/6/2011. This informs post Office Box General Delivery Rural Route (RR) Highway Contract Route (Intermediate RR)</name>	s of businesses, religious institutions, cividat are served by the Deering Post Office. e businesses, as well as public institution ions; and businesses physically located of at the Deering Post Office. Also, please eter customers. Indicate in the space belivery customers served by the office. Relation will be entered into the official recordance.	The list of busing such as school outside the common provide the total ow the total numeturn all documents.
Please provide local governm must include spolice department that use retail number of per Post Office bo Sandy William	te the names and addresse nent offices and schools, the small, part-time and in-hon- ments, etc.; religious institu- services on a routine basi- rmit mailers and postage in ox and general and street of his by 5/6/2011. This informant Post Office Box General Delivery Rural Route (RR) Highway Contract Route ( Intermediate RR	at are served by the Deering Post Office. e businesses, as well as public institution ions; and businesses physically located of at the Deering Post Office. Also, please eter customers. Indicate in the space belivery customers served by the office. Relation will be entered into the official recording.	The list of busing such as school outside the common provide the total ow the total numeturn all docume
local governm must include s police departn that use retail number of per Post Office bo Sandy William	nent offices and schools, the small, part-time and in-honements, etc.; religious instituted services on a routine basismit mailers and postage mox and general and street ons by 5/6/2011. This information of the services of	at are served by the Deering Post Office. e businesses, as well as public institution ions; and businesses physically located of at the Deering Post Office. Also, please eter customers. Indicate in the space belivery customers served by the office. Relation will be entered into the official recording.	The list of busing such as school outside the common provide the total ow the total numeturn all docume
•	Post Office Box General Delivery Rural Route (RR) Highway Contract Route ( Intermediate RR	67	,
	Intermediate HCR City Delivery Total Customers	67	
If you have an provide them I		neans of providing services to the Deering	customers, plea
24071 Highwa Lesterville, MC	liams, Post Office Review ay 21 O 63654-9998 iams2@usps.gov	Coordinator	
Comments:			

### List of Businesses served by Deering Post Office:

Griffin Oil & Propane

PO Box 268

Deering MO 63840

Delta C-7 Schools

PO Box 297

Deering MO 63840

Forrest Excavating

PO Box 185

Deering MO 63840

Calhoun Enterprises

**PO Box 238** 

Deering MO 63840

Deering Seed & Fertilizer

PO Box 237

Deering MO 63840

MoCot

PO Box 272

Deering MO 63840

Ag Distributors Inc. (ADI)

PO Box 356

Deering MO 63840

**United Methodist Church** 

PO Box 326

Deering MO 63840

TLW Enterprises

PO Box 184

Deering MO 63840

Hoskins Farms

3077 State Hwy C

Steele MO 63877

Powell Funeral Home

122 East Main St.

Steele MO 63877

Tidwell Farms

1311 County Hwy 425

Bragg City MO 63827



### 05/19/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the DEERING Post Office, 63840 - 9998, located in Pemiscott County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

يهاجه والمحاج مروه والأو

Thank you for your assistance in this matter

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record





Docket: 1360540 - 63840 Item Nbr: 14 Page Nbr: 2

05/19/2011

Tommy Greenwell 800 Ward Ave. Caruthersville, MO 63830

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the DEERING Post Office, 63840 - 9998, located in Pemiscott County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Sandy Williams, Investigative Coordinator Lesterville Post Office 33010 Highway 21 Lesterville, MO 63654-9998

Enclosure: Return Envelope

WE HAVENT HAD TON TRABILING AT THIS OFFICE	Nbr records of mail theft or v	alluarism.
	Comments/Findings:	TO THE TROBUMS AT THIS OFFICE

cc: Official Record

		Post Offic	e Survey Sheet	
	Post Office Name	DEERING	ZIP+4	63840-9998
	Congressional District	8th	Date	06/06/2011
1.	where restrooms are availal	out the facility, such as structura ole), security, and other deficience ane odor, smells outside and ins		water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day ean	cellation elause? No		
4.	Are suitable alternate qui	arters available for an independe	nt Post Office? If so, where?	
5.	List potential CPO sites.			
6.	Are there any postage me If yes, please identify the	eter customers or permit mailers' om by name and address.	? Yes 🖊 No	
7.	Which eareer and noncar OIC is a pmr noncareer e		nd what accommodations will be made f	or them?
8.	How is mail received and of box be retained? Will a loc		nat times? How will this be affected by d	iscontinuance? Will a collection
	HCR driver brings the mai	and picks it up in the afternoon.		
	How many Post Office b	oxes are installed?	130	
	How many Post Office b	oxes are used?	70	
	What are the window ser	vice hours?	08:30 - 14:00 M-F	,
		_	08:30 - 14:00 S	
	What are the lobby hours	?	24:00 M-F	
			24:00 S	
9.	Have there been recent ca	ases of mail theft or vandalism re	eported to the postmaster/OIC? Explain.	

### Post Office Survey Sheet (continued)

Docket: 1360540 - 63840

Page Nbr: 15 Page Nbr: 2

	Are there any special customer needs? (People who cannot read or write, who eannot drive, who have infirmities or physical				
12.	handicaps, etc.) How can these people be accommodated?				
13.	Rural	delivery/HCR delivery.			
	8.	What is current evaluation?			
	b.	Will this change result in the route being overburdened?	Yes 🗹 No		
		If so, what accommodations will be made to adjust the route?			
	C.	How many boxes and miles will be added to the route?	0, box 0.00 Miles		
	d.	What would be the additional annual expense if the route is increased?	0		
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0		
	f.	At what time of the day does the carrier begin delivery to the community?			
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No		
		If so, how?	0		

Docket: 1360540 - 63840 Item Nbr: 16 Page Nbr: 1

# **Community Survey Sheet**

Post Office Name	DEERING	ZIP+4	63840-9998
Congressional District	8th	Date	06/08/2011
Incorporated?		Yes 📝 No	
Local government prov	ided by:	Pemiscott County Court	1
Police protection provide	ded by:	Pemiscott County Sheri	ff
Fire protection provided	d by:	Hayti Fire Department	
School location:		Delta C-7 School	
1 1	h is expected? (Please docume ehold Growth Rate: -0.60% F	•	
,	nercial, or business growth is e ehold Growth Rate: -0.60% F	expected? (Please document your source) acility Planning 2010 Dataset	
Are there any special co Is the Post Office facilit	special historical events relate ommunity events to consider? ty a state or national historic hal estate office when verification	andmark (see ASM 515.23)?	
	economic make-up of the con armers and Self employed.	nmunity (e.g., retirees, commuters, self-emplo	oyed, farmers)?
<ul> <li>school bus stop, community</li> <li>Do employees of the off</li> </ul>		ffice (e.g., public bulletin board, place, government form distribution center. citizens and handicapped)? Post Office is discontinued?	

Docket: 1360540 - 63840 Item Nbr: 17 Page Nbr: 1

# **Highway Contract Route Cost Analysis Form**

	Highway Contract Route Estimated Cost for Alternative Service							
Office N		DEERING 63840 -9998	_ District:	MID-AMERICA PFC				
1.		umber of additional added to the route		0	x 3.64 hours per year	0.00		
2.		umber of additional added to the route		0.00	x 10.40 hours per year	0.00		
					Total time added to the route	0.00		
3.		CR hourly rate ea Manager, Purchas	ing/Contracti	ing		0.00		
		Total additions	al compens	ation (HCR hourly rate	x total time added to the route)	0.00		

# **Rural Route Cost Analysis Form**

Docket: 1360540 - 63840

item Nbr. 17 Page Nbr. 2

#### **Rural Route Carrier** Estimated Cost for Alternative Replacement Service Office Name: DEERING Office Zip+4: 63840 -9998 District: MID-AMERICA PFC Enter the number of additional 70 boxes to be added to the rural route 2. Enter the number of additional 1.50 miles to be added to the route Enter the volume factor 1.64 114.80 Total (additional boxes x volume factor) 3. Enter the number of additional boxes to be added to the rural route 70 0.00 0.00 Centralized boxes x 1.00 Min Regular L route boxes 0.00 x 1,82 Min 0.00 140.00 Regular Non-L route boxes 70.00 x 2.00 Min 140.00 Total additional box allowance Enter the number of additional daily miles to be added to x 12 Mileage 1.50 18.00 the rural route Standard Total additional minutes per week 272.80 (miles carried to two decimal pleces) Total additional annual minutes 14,185.60 272.80 x 52 Weeks (additional minutes per week year) Total additional annual hours 8. (additional annual minutes/ 60 minutes per hour) 14,185.80 / 60 Minutes 236.43 Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 20,72 4,898.76 Total Annual Cost (additional annual hours x rural cost per hour) Enter lock pouch allowance (if applicable) 0.00 4,898.76 Total annual cost for alternate service (annual cost minus lock pouch allowance)

U.S. Postal Service  1. Date  POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL  Fact Sheet						
	Pact Sneet					
2. Post Office Name DEERING		3. State and ZIP + 4 Code MO, 63840-9998				
	na, Customer Service	5. County Perniscott	7. Congree	Islonal District		
8. Reason for Proposal to Discontinue  1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the atternate service. 3. Regular and effective service can be provided by the rural currier that serves the community. 4. There are 2 other post offices within a 7 mille radius.	Reason and Dete)	10. Proposed Pérman	ent Alternate Service			
11. Staffing			12. Hours of Service			
a. PM PM PM Vecancy Re	eson & Date: was promoted	a, Time M-F 08:30 - 14:00	Sat 08:30 - 14:00	Total Window Hours Per Week		
b. OIC Career	Non-Carear	a. Lobby Time M-F 24:00	Set 24:00	36,00		
EAS-05	owngraded from EAS-55		1	i		
	o of Non-Career- 0 o of Non-Career- 0					
13. Number of Custome			14, Daily Volume (Plece	9)		
a. General Delivery	0	Types of Mail	Received	Dispatched		
b. P.O. Bax	70	a. First-Class	124	30		
c. City Delivery	0	b. Newspaper	62	1		
d, Rural Delivery	0	c, Parcel	1	1		
e. Highway Contract Route Box	0	d. Other	0	0		
1. Total	70	a. Total	187	32		
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters		0		
h, Average No. Daily Transactions	11.30	g. No. of Permits	0			
Fitances a, FY 2008 2009 2010		Receipts \$ 13,191 \$ 10,169 \$ 12,230	b, EAS Step 1 PM Besic Salar (no Cola) \$ 22520	c. PM Fringe Benefits y (33.8% of b.) \$7,544		
	16a. C	UBTOY'S				
30-day cancelistion disuse? Yes Located in: Business Home	_		o (If Yes, must vacate by)	No		
16b, Explain: 17. Schools, Churches and Organization in S	ervice Area: No: 2	19 Administrative/Eman	eting Office (Progress)			
Delta C-7 School and Deering United Method	_	19, Administrative/Emanating Office (Proposed):  EAS Name WARDELL EAS Window Service Hours: M-F 8:30 to 16:00 SAT 8:30 to 9:00 Lobby Hours: M-F 8:30 to 16:00 SAT 8:30 to 9:00 PO Boxes Available: 40				
16. Businesses in Service Area:	No: 8	20. Nearest Post Office (	If different from above):			
Griffin Oli & Propene, Forrest Exceveting, Ag Calhoun Enterprises, Deering Seed & Fertilize		Name BRAGGADOC Window Service Hours: M Lobby Hours: M PO Boxes Available: 66	F 7:30 to 1630	1 Miles Away 4.0 SAT7:30-8:30 SAT7:30 to 8:30		
Printed Name and Title	21. Proj	sered by		ITalephone No. AC. ()		
Printed Name and Title SANDY WILLIAMS PO DISCONTINUATES COORDINATOR Name	21, Prej	Signature SANDY WILLIAMS		Telephone No. AC () (816) 374-9686		



A. Office						
	ERING STERN		District	State: MO MID-AMERICA PFC	Zip Code	63840
Congressional	District: 8	Bth	County			
AS Grade:	3	55		Finance Number	282028	
Post Office:		Classified Station		Classified Branch	CI	∞ □
nis form is a p	olace holder i	for number 19. And the verificati	ion of new service	type is complete.		
repared by:	Joanne				Date:	06/21/201
Title:	MID-AI	MERICA PFC Post Office Revie	w Coordinator			(8.4.5)
Tele No:	(816) 3	74-9686		F	ax No:	(816) 374-9120



06/08/11

# OIC/POSTMASTER

SUBJECT: DEERING Post Office

Enclosed are questionnaires addressed to customers of the DEERING Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/22/2011 for further review.

Joanne Dean Post Office Review Coordinator Enclosures



06/16/2011

POSTAL CUSTOMER DEERING POST OFFICE DEERING, MO 63840

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Deering Post Office was promoted on 10/10/2008. The Office is being studied for possible closing or consolidation for the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Bragg City Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Bragg City Post Office, located 10.8 miles away. Hours of service at this office are 8:30 to 16:00, Monday through Friday, and 8:30 to 9:00 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Braggadocio Post Office, located 4.0 miles away. Hours of service at this office are 7:30 to1630, Monday through Friday, and 7:30-8:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/22/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Delta C-7 High School Library on Wednesday, June 22, 2011 from 18:00 to 19:00 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

A RUN

Enclosures:

Questionnaira and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



# POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

# **MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

# **PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## **SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

# HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

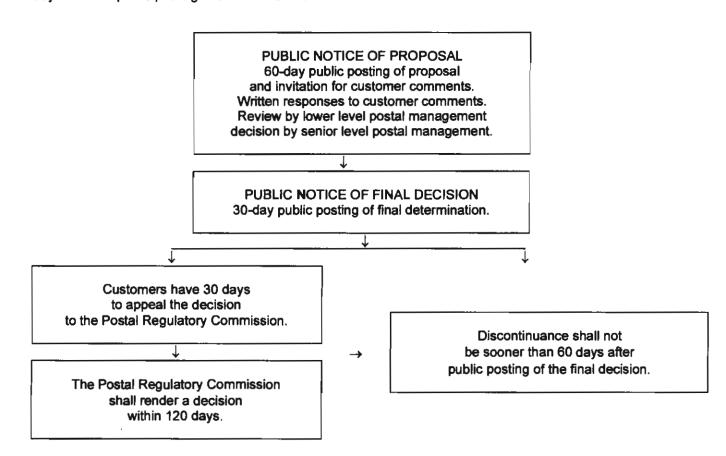


## SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.







# **Postal Service Customer Questionnaire**

i. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

	Po	stal Services	Dally	Weekly	Monthly	Never
	a.	Buying Stamps	fj	:	×	$f_{\omega}^{-1}$
	b.	Mailing Letters	×		<u>[</u>	i.;
	C.	Mailing Parcels	1	: _;	X	f.,1
	d.	Pick up Post Office box mail	X	711	[]	
	<b>e</b> .	Pick up general delivery mail	K			Γ. )
	f.	Buying money orders	X			:
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	K.			
	h.	Sending Express Mail	17	1."	V	
	i,	Buying stamp-collecting material			2	; <del>-</del> , .
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	NO	•	
	b.	Resetting/using postage meter	YES	X NO		
	No	npostal Services				
	<b>a</b> .	Picking up government forms (such as tax forms)	YES	X. NO		
	b.	Using for school bus stop	YES	<b>56</b>		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
		If yes, please explain.				
	d.	Using public bulletin board	YES.	MIK		–
	e.	Other	YES	KNO		
		If yes, please explain.				_
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
			YES	NO		
		If yes, please explain:		/ <u> </u>		



		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:		·	
	-				
4.	For whi service:		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	A	Shopping			
	X	Personal needs .			
	A	Banking			
	X	Employment			
	X	Social needs			
<b>5</b> .	Deven	aumonthy una land h	sinesses in the community?		
J.	-	•	isinesses in the community?		
	(	/ Yes No			
	•	Yes No	use them if the Post Office is disco	ontinued?	
	If yes, w		use them if the Post Office is disco	ontinued?	
	If yes, w	ould you continue to	use them if the Post Office is disco	ontinued?	
Mai	If yes, w	vould you continue to	use them if the Post Office is disco	ontinued?	
	If yes, w	vould you continue to			
Name	If yes, w	vould you continue to	·		
lame	If yes, w	rould you continue to	·		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



TL. NOGON PO BOX 252 DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (818) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000

2.





# **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never	
а.	Buying Stamps	fj		1	i, j	
b.	Mailing Letters	مينيا:	[]	[	F. 1	
C.	Mailing Parcels	14	: :	-	$\Gamma_{-1}$	
d.	Pick up Post Office box mail	! !	7.3		, <u>i</u>	
e.	Pick up general delivery mail	i		4		
f,	Buying money orders	. j			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	[]	11	الوا	<u> </u>	
ħ.	Sending Express Mail		11	1		
j.	Buying stamp-collecting material			1 2	· .:	
Oth	er Postal Services		_			
a.	Entering permit mailings	YES	NO			
b.	Resetting/using postage meter	YES	L NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	. ; <b>NO</b>			
b.	Using for school bus stop	YES	NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES		,		
	If yes, please explain:	RESON	CANAD	<del>faet</del>	tal	0,
d.	Using public bulletin board	YES	[ j NO			
е	Other	YES	· NO			
	If yes, please explain.					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	ersonal ne	eds?	
		YES	NO			
	If yes, please explain:					



	Better	Just as Good	No Opinion	Worse
If yes, pleas	e explain:	·	·	
For which of t	he following do	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
services?		_		••
Sho	pping	ennett, Mo. fo	or food	
Pers	onal needs	, , , , , ,		
Bank	king			
Emp	loyment			
Soci	al needs			
1/1	es No			
If yes, would y	ou continue to	· use them if the Post Office is disco	ntinued?	
	es No			
1	05 ( <u>C</u> ) 110			
ling Addres:	5			•
	O 1)		•	
) سو ا				
-51	Calle	n		
John	(a)/ba	8 Doering	Do. 63840	
John ss: P.O.B	(alba 0x 23 3-757	8 Doering, 1 - 6645	Do. 63840	
SS: P.O.B	(alba 0x 23 3-757		Do. 63840	
ss: P.O.B	(alba 0x 23 3-757 -11		Do. 63840	
ss: 1.0 B	- []	- 6645		r taking the time to
ss: 1.0 B	- []	- 6645		r taking the time to
15 John 15 Joh	- []	- 6645		r taking the time to
es: 7.0. B hone: 57	- []	- 6645		r taking the time to



JOHN CALHOUN PO BOX 238 DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for returning your questionnal-re concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (616) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000





# **Postal Service Customer Questionnaire**

it. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

	Po	estal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	ſj	- !		[
	b.	Mailing Letters	1.1	1		ř.)
	C.	Mailing Parcels	· _ !	1 4	4	$\Gamma_{1}$
	ď.	Pick up Post Office box mail	1		[]	-
	€.	Pick up general delivery mail		[]	[]	1
-	ſ,	Buying money orders	·		(2)	
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail		i +		
	ı,	Buying stamp-collecting material	•••		. :	المية:
	Otl	her Postal Services				
	a.	Entering permit mailings	YES	i_ No		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	, 1 <b>NO</b>		
	b	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain.				
	d.	Using public bulletin board	YES	j NO_		
	€.	Other	YES	NO		
		If yes, please explain.				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	eds?
			[]] YES	NO		
		If yes, please explain				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	Mail box or to keep mail boxes for balm Knocked over
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	It shopping Kennett Mo - Do most shapping online withmall do
	Personal needs Kennett no
	Banking Keunth Mo
	Employment (Chemploned
	Social needs Kennetty no
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ма	iling Address
Nam	«Connie Helt
Addr	855. Box 355, Deering, Mo 6.3840
Tele	phone: 717-5439
Date	6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this quastionnaire.



**CONNIE HELT PO BOX 355** DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mall box to make it resistant to vandalism. Customers should report malibox vandalism to the county sheriff.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

2.





# **Postal Service Customer Questionnaire**

it. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps	ſ.	<b>-</b> 1		1_7
b.	Mailing Letters	i . [			
C.	Mailing Parcels	· . ]	:		Γ. ι
d.	Pick up Post Office box mail	/	77 T		1
e.	Pick up general delivery mail	, !	$\Box$	$\square$	آبا)
ī.	Buying money orders	. J			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\Box$		
h.	Sending Express Mail	: ";	: i		
i.	Buying stamp-collecting material				/نا:
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	, NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
ď.	Using public bulletin board	LYES.	NO.		,
<b>e</b> .	Other	YES	NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from wi	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain.				



If you have carrier delivery, there will be no change to your delivery service -- proceed to question 4. If you currently receive Post Offica box service or general delivery service, complete this section. How will the proposed service compare to current service? Just as Good No Opinion Better If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? I also do a lot of and Mail orders Shopping Personal needs Banking **Employment** Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mailing Address Address: Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARIE RIGGS PO BOX 316 DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mall box to make it resistant to vandalism. Customers should report mallbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd sulte 210 Kansas City , MO, 64108-9000

CA RUL

2.





# **Postal Service Customer Questionnaire**

4. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Fi			i"}
b.	Mailing Letters	1.1	~		
C.	Mailing Parcels	1_1	1.3		W
d.	Pick up Post Office box mail		( ) ( )		
e.	Pick up general delivery mail		[]	1	$\Gamma$
f.	Buying money orders	-			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	[_]			H
h.	Sending Express Mail	: T	!	<b>1</b> "	
i,	Buying stamp-collecting material			. :	
Otł	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	! YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	, NO		
	If yes, please explain:				
d.	Using public bulletin board	! YES	[ NO		
е.	Other	YES	NO.		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:				



3.		e carrier delivery, the st Office box service?						
		Better	Jus	t as Good	N	o Opinion	L/w	orse
	Tate	please explain:	n't like	work and the idea	leave	<u>ilibom n</u>	exposed	in to pu
4.		ch of the following	1				go to obtain these	•
		Shopping						<u> </u>
		Personal needs						
		Banking						
		Employment	-					
		Social needs			··· <del>-</del>		_	
5.	If yes, w	Yes No		·	ontinued?			
Mai	iling Add	iress						
Nam	e: L	ee & Ba	rbara M	Neeks				
Addr	ess: P	. O. Box	202	Deering	r' wo	6384	0	
Telep	phone:	573-75	प- <b>७३</b> ४ ७					
Date:	: (	6/14/201	<u> </u>					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



LEE & BARBARA MEEKS

PO BOX 202 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd sulte 210 Kansas City , MO, 64108-9000

2.





# **Postal Service Customer Questionnaire**

if. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	f		X	i
b.	Mailing Letters	χ	<u> </u>		11
C.	Mailing Parcels	- 1	1 1	X	Π,
đ.	Pick up Post Office box mail	X	61.3 5(		
e.	Pick up general delivery mail	Х			
f.	Buying money orders	. j	1 1		X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	X			
h,	Sending Express Mail		. 1	<i>[</i>	X
l.	Buying stamp-collecting material			÷	X
Oth	er Postal Services				•
a.	Entering permit mailings	I YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
<b>3</b> .	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	Ano		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	TNO		
	If yes, please explain:	<del></del>	····		
d.	Using public bulletin board , ,	YES	I NO		
e	Other	YES	NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES YES	NO		
	If yes, please explain:				



3.		ost Office box		neral delivery servic				
		Better		Just as Good		No Opini	on	Worse
,	If yes,	4/-00	in: Wil w whiter	se our pos int stug iced.	office B. U.	au t	mes de	uring the
4.	For whitself		wing do you l	eave your communit	y? (Check all th	nat apply.) Where	do you go to ol	btain these
		Shopping						
		Personal ne	eds	<u> </u>		_ <u></u>		
	X	Banking	Kenn	ett				
		Employment	t					
		Social need:	5			·		
<b>5</b> .	Do you	currently use	local busines	ses in the communit	y?			
		Yes 📐	•			_		
	If yes, w			nem if the Post Office	is discontinue	d?		
	1.	Yes						
Mai	iling Add	dress						
Nam	e: 🔯	00	GRIFF	in oug	PROPAR	<u> </u>		
Addr	ess: D	6 Prox	26	8 Deex	Propar Zung		<del></del>	
Teler	ohone:	<u> 513-</u>	157-	10/02/				
Date:	le-	-4-100	11					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**GRIFFIN OIL & PROPANE** 

**PO BOX 268** DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the limited hours of operation at the Post Office. Postmaster level and office service hours are determined by a worldoad analysis which includes the number of deliveries and revenue. A worldoad analysis indicated the office level had decilned and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

4 RUM





# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps	it	7		1.7)	
b.	Mailing Letters	1				
C.	Mailing Parcels	X	1		Γ. ι	
d.	Pick up Post Office box mail		2 1 (== 1		1	
е.	Pick up general delivery mail		[]	[]		
f.	Buying money orders	~			; <u></u> ;	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	N.	<u> </u>	V		
<b>h</b>	Polici land a sate	: 1	1 - 7	17	• •	
i,	Buying stamp-collecting material			- :	Ξ.:	
Oth	er Postal Services	-				
a.	Entering permit mailings	YES	∐_∫ NO			`
b.	Resetting/using postage meter	YES	NO			
Nor	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	, NO			
b.	Using for school bus stop	YES	; NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
	Post master helps disabled to Dock	2000	k Aw	1.20	+00	2
d.	MILE AND A AMERICAN	NI YES		Wri	16~	>
e.	Other Windowshere was a public b	YES	NO	•		
_	If yes, please explain.  I've Spen Clerks help people Who Sport you pass another Post Office during business hours while traveling to or from wo	ke lift	•	no F	pali	sh
י סכו	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	eing, or for p	ersonal ne	9 <b>46</b> ?	
	If yes, please explain:	[_] YES	¦ <b>™</b> NO			

They like it at the Smaller post office because they get more attention and Seem to feel Safer. The elderly don't have to go into towns for po.



<b>3</b> .		ere will be no change to your deliver e or general delivery service, comple		
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	an't buy sto	MAS OF Mail	packages
	We Can't	as easily; so	mail box-un	emplace a
4.	For which of the following of services?	lo you leave your community? (Che	k all that apply.) Where do you go	to obtain these
	Shopping	weekly; usua	1/4 Sunday	
	Personal needs			
	Banking 7	nonthly; no	rely go to	bank
	Employment	retired and i	o lill healt	h (bad back)
	Social needs			
5.	Do you currently use local b	pusinesses in the community?		
	Yes No			
		o use them if the Post Office is disco	ntinued?	
	Yes No			
Ma	iling Address			
Nam	Man	cus MeNE	W	
Addr	ess P.O. 7	Box 176 1	Deering MO	63840
Tele	phone: N/A	t		,
Date	06-10	)-//		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARCUS MCNEW PO BOX 176 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

#### In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mallbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using s Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the malibox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's malibox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is malled to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

## **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerety,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps	f.j		V	i;
b.	Mailing Letters	1		[	f.;
C.	Mailing Parcels	:	1 1	1	<u>[</u> [
d.	Pick up Post Office box mail		) (= )		1
e.	Pick up general delivery mail	1		11	
t.	Buying money orders	j	[		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	زآ
h.	Sending Express Mail	: 1	: ;	IV.	
i.	Buying stamp-collecting material			. ;	1/
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain;				<del></del>
<b>d</b> . —	Using public bulletin board	YĒS	NO NO		
e.	Other	YES	NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				



If you have carrier delivery, there will be no change to your delivery service --- proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service? Better Just es Good No Opinion If yes please explain; will be the Great day before it will For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking **Employment** Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mailing Address eta C-7 School District Name: Address Telephone: Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to My concern is for the patrons who are unable to get stamps, money orders, etc. elsewhere. complete this questionnaire.



DELTA C-7 SCHOOL DISTRICT PO BOX 297 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

## In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mallbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is malled to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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2.





# **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
<b>a</b> .	Buying Stamps	f. j	<u>;- ;</u>	Xi	$( \ \ )$
b.	Mailing Letters	!. ]	X	57	1.1
C.	Mailing Parcels	- 1	X		<u>[ 1</u>
d.	Pick up Post Office box mail	1	X		1!
e.	Pick up general delivery mail	; 1		[]	X
t.	Buying money orders		·	X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	ĹĴ
h.	Sending Express Mail	: "]	. " -	X	
i.	Buying stamp-collecting material			- <del>-</del>	X
Oth	er Postal Services				,
a.	Entering permit mailings	YES	XNO		
b.	Resetting/using postage meter	YES	X NO		
Nor	postal Services				
<b>a</b> ,	Picking up government forms (such as tax forms)	YES	<b>NO</b>		
b.	Using for school bus stop	YES	KNO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	NO_		
е.	Other	YES	NO		
	If yes, please explain.		<del></del>		
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	X NO		
	If yes, please explain:				





3. (	If you have carrier delivery, the receive Post Office box service current service?	e will be no change to your deliver or general delivery service, compl	y service — proceed to question ete this section. How will the prop	4. If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	·		
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping A	ennett. MO		
	Personal needs			
	Banking d	ornett MD		
	Employment			
	Social needs			
_				
5.	Do you currently use local bu	sinesses in the community?		
		use them if the Post Office is disco	entinued?	
	Yes No			
		•		
мап	ing Address	$\int_{\mathbb{R}^{n}}$		
Name	: // arilya	Houle		
Addre	20.0	72 Deerin	oc. Mo 638	470
Teleph	none: 1573-75	7-10969	4	
Date:	06.1011			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARILYN ATWILL PO BOX 272 DEERING, MO 63840

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date, if you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9886.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000





## **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Pos	stał Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	fj	,7	X	i_")
b.	Mailing Letters	×	E i	[	$\mathbb{C}$
C.	Mailing Parcels		1 1	X	$\Gamma_{i}$
d.	Pick up Post Office box mail	×	7 I 144 F	$\Box$	F}
e.	Pick up general delivery mail	L		_!``.]	[ ]
f.	Buying money orders	. j			×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	10		X	
h.	Sending Express Mail		· · · · · · · · · · · · · · · · · · ·	7 "	<b>X</b> ,
ŧ.	Buying stamp-collecting material		•	. 2	X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	X; NO		
þ	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	X NO		
е.	Other	YES	X NO		
	If yes, please explain.				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	-		
	If yes, please explain:	-			





If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently  3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse
If yes, please explain: I like to be able to walk to the P.D.
finger tips. I have to many times need help in driving to
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping mostly Kennett Md
Personal needs
Banking
Employment
Social needs
5. Do you currently use local businesses in the community?
Yes No
If yes, would you continue to use them if the Post Office is discontinued?
Yes [ No
Mailing Address
Name: Merry Jim Elder
Name: Merry Jim Elder'  Address: P.O. Box 255 Deering, Mo. 63840
Telephone: 513 - 151 - 670 4
Date: June 10, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

MERRY JIM ELDER PO BOX 255 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

#### In response to your letter

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination, if customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mall, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer esks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000

A PULL





## **Postal Service Customer Questionnaire**

if. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	$\Gamma_{i,j}$	X	1;	i
b.	Mailing Letters	X		X	ï.;
C.	Mailing Parcels	:	· ;	[	Γi
d.	Pick up Post Office box mail	×	X		
e.	Pick up general delivery mail	† ;	[ -",	X	[ ]
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				[
h.	Sending Express Mail	1	1 7	77	>
i.	Buying stamp-collecting material		• •	. 2	; <u> </u>
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO EX		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	)/ <sub>NO</sub>		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
<b>d</b> .	Using public bulletin board	,! YES	NO.	-	
e.	Other	YES	NO X		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain.		- 1		





	Better	Just as Good	N N	o Opinion	Worse
<u>tf y</u>	es, please explain:	· · · · · · · · · · · · · · · · · · ·		·	
	which of the following do	you leave your community? (Cf	eck_all thet apply.)	Where do you go to	obtain these
B	Shopping	Kannett Dis	18 mi	ly allo	<del>}</del>
X	Personal needs	•	ų r	( -	
X	Banking	Kant mo	12 mil	would as	
	Employment			7	
	Social needs				
. If yes	Yes No s, would you continue to the Yes No	use them if the Post Office is dis	continued?		
ailing A	Address	a Pottason			
	Po Bo	externation 125	Deerin	, mo 6	3840
me:	O S	25 T	Deerin 55	mo 6.	3840

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

**JOYCE PATTERSON** PO BOX 251 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (616) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000





## **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

	Po	stal Services	Daily	Weekly	Monthly	Never				
	a.	Buying Stamps			$\times$					
	b.	Mailing Letters		X						
	C.	Mailing Parcels			12					
	d.	Pick up Post Office box mail	X							
	e.	Pick up general delivery mail				X				
	f.	Buying money orders		ı.		X				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X					
	h.	Sending Express Mail				X				
	i.	Buying stamp-collecting material	(_)		,]	×				
	Ott	ner Postal Services								
	a.	Entering permit mailings	YES	X NO						
	b.	Resetting/using postage meter	YES	<b>X</b> NO						
	No	npostal Services								
	a.	Picking up government forms (such as tax forms)	YES	X NO						
	b.	Using for school bus stop	YES	X NO						
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO						
		If yes, please explain:								
	d.	Using public bulletin board	YES	X NO						
	e.	Other	YES	□ NO						
		If yes, please explain:								
2.	Do	to you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
			Table YES	X NO						
		If yes, please explain:								





3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: Will be proceed to leave mail in box on he will envolve a school District and 2 business openation
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Shopping
	Personal needs
	Banking Kernett
	XI Employment Retired
	Social needs
5.	Do you currently use local businesses in the community?  X Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes X No
Ма	iling Address
Nam	· Seconge J. Byers
Addr	ess. P.O. Box 235 Deering, Ma. 63840
Tele	phone: 573-757-66/7
Date	6/10/17
	' /

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

GEORGE J. BYERS PO BOX 235 DEERING, MO 63840

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mall volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000





## **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps	ï j	5-3	14	1_7			
b.	Mailing Letters	1.3			1]			
C.	Mailing Parcels	1.1	1 1	زا	バン			
đ.	Pick up Post Office box mail		7.1		1			
е.	Pick up general delivery mail	1. !	[]					
f.	Buying money orders	. j			~			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1-1	W			
h.	Sending Express Mail	: "i		; ;				
j.	Buying stamp-collecting material			. :				
Other Postal Services								
a.	Entering permit mailings	YES	✓ NO					
b.	Resetting/using postage meter	YES	NO					
Nor	postal Services							
a.	Picking up government forms (such as tax forms)	YES	✓ NO					
b.	Using for school bus stop	YES	NO					
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	NO					
	If yes, please explain.				<del></del>			
d.	Using public bulletin-board	YES	NO					
e.	Other	YES	NO					
	if yes, please explain.							
Dov	you pass another Post Office during business hours while traveling to or from w	ork, or afficial	ing, or √or p	ersonal ne	eds?			
			NO					
	If wes, please explain.	IW	ark 1	<b>~</b>				
	L'VILLE, I place the one w /8	12500	Lduc	10 D	ver			
	CA.	nich	t -	<b>-</b> ,	(			
	7	J. J.	_ `					



3. 1	f you have carrier delivery, the receive Post Office box service current service?	re will be no change to your delive or general delivery service, comp	ry service — proceed to question lete this section. How will the prop	4. If you currently cosed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	u Aloke to get	my wail alt	er hrs- Lugar
4.	Deering at 7	WOAM & Sometine		e Hu after 9:00
	Shopping			
	Personal needs			
	Banking			
	Employment			-
	Social needs			
<b>5</b> .	Do you currently use local bu	sinesses in the community?		
	Yes 🗍 No			
	If yes, would you continue to	use them if the Post Office is disco	ontinued?	
	Yes No			
Maili	ing Address			
iviaiii	Ing Address			
Name:	tatty TY	Taxwell		· · · · · · · · · · · · · · · · · · ·
Addres	TO BOY	161 Dev	ung mo 638	40
Teleph	one: 513-	724-0640		-
Date:	6-14-11			
		on a separate piece of paper and	attach it to this form. Thank you for	taking the time to
Compie	te this questionnaire.	NOTOIL	200 min	all in.
	Course !	Die	1 2 2	ail n.
R	rasa Cit	ig- I was	L'un Care	- UD1
9-	22 NOT	go Mear	TNagg C	illy - This
•	W AFT	o put D4	he wan -	<del></del>
1	Dury 6 101	o bu 't'	<	

mail from the Post office m Brago City? or, do we noue to get a mail box at our nome? Of Can we get our moul from the Post office in Braga adocio Post office? Seems to me would be better for the residents in and around Doet Ajuée in Braggadoero on Since its 40 miles away & Bragg City is 10.8 miles aways I work in Carethersville and it would be a mix inconvenience for me to have to go all the way to Brace City for my mail, I go by The Post Africe in Braggadacio every day on my way to Carethersville and again on my way home on June 22 as I work until 9:00 pm that night -Dould appreciate a response



06/21/2011

PATTY MAXWELL PO BOX 161 DEERING, MO 63840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefulty before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 84108-9000





## **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

	Po	stal Services	Daily	Weekly	Monthly	Never
	8.	Buying Stamps	f)	[-1	177	
	b.	Mailing Letters	1 1	[]	<u> </u>	
	C.	Mailing Parcels	[_]	: _:	1	
	đ.	Pick up Post Office box mail		· .	-	· · · · ·
	e.	Pick up general delivery mail	1.1	$\Box$	[	
	f.	Buying money orders		1		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail	: ;	. 1	17	[7]
	i.	Buying stamp-collecting material			- · :	
	Oth	ner Postal Services				
	а.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	, YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	MO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	ANO		
	е.	Other	YES	No		
		If yes, please explain.				
2	D-	The state of the s				
2.	υo	you pass another Post Office during business hours while traveling to or from wo			ersonai ne	eas?
			YES	NO		
		If yes, please explain				



		Better	Jus	t as Good	No C	Opinion	Worse
	If yes	please explain:					
4.	For wh	ich of the following do	you leave your	community? (Che	ck all that apply.) W	nere do you go to o	btain these
		Shopping					
		Personal needs				٠.	."
	<b>E</b> .1	Banking					<u> </u>
		Employment					
		Social needs					
<b>5</b> .	-	currently use local bu	sinesses in the	community?			
		Yes No	use them if the	Poet Office is disc	nntinued?		
	-	Yes No	aso mem mare	7 031 011100 13 4130	ondingod :		
Mai	ing Ad	dress					
	: <b>.</b>	Thomas	s F	) Dune			
Name			4	J	0. 1	> 01/ A	
Name Addre	ss: PE	Box 1	81, D	remos	mo 6	2040	
		573-72	1	640	MO 6	2040	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



06/21/2011

THOMAS PAYNE

PO BOX 181 DEERING, MO 63840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210

4 RUM

Kansas City, MO, 64108-9000





# **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ſΪ	Ø	1777	(,)
b.	Mailing Letters	V	[.]		
C.	Mailing Parcels	127	6		Γ. ι
ď.	Pick up Post Office box mail	Ø	7 1 1-11	[_]	1
e.	Pick up general delivery mail	ı. İ	[]	<u> </u>	7
f.	Buying money orders	j	1 1		0
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	[]	Ø		
h.	Sending Express Mail	171	: 1	17	10
I.	Buying stamp-collecting material			. :	P
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO OF		
b.	Resetting/using postage meter	YES	P NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 🧖		
b	Using for school bus stop	YES	() NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	DNO		
е.	Other	YES	NO NO		
	If yes, please explain.		<del></del>		
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:				



3.		re carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to ervice?
		Better Just as Good No Opinion Worse
	CA	please explain: If work swing state as there are times when it is got here they there but the attle origin as a can select that they are they are they are they are they are they are they are they are
4.	service	ich of the collow the cover leave your community? A cover the college was the cover leave your contract of the cover leave your community?
	OJ.	Shopping
	Ø	Personal needs
	VQ	Banking
	6	Employment
	19	Social needs
5.	<b>Do you</b>	currently use local businesses in the community?
	•	Yes No
		vould you continue to use them if the Post Office is discontinued?
		Yes 🔀 No
Mai	iling Ad	dress
Name	e: <u>J</u> .	erry O. Evelon
Addr	ess:	P.o. Box 256
Telep	ohone:	1-314-681-7254
Date:		6-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Kansas City, MO, 64108-9000 300 W Pershing Rd suite 210 Manager, Post Office Operations STEVEN ERBLAND



1102/12/90

JERRY O. EVELAND

DEERING' WO 93840 PO BOX 256

Dear Postal Service Customer:

the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are In response to your letter:

along with others received, will be included in the official record and considered carefully before further action is taken. Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments,

available for customer convenience. Listed below are some services available from the carrier and how to obtain them. You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from

Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a PURCHASING STAMPS BY MAIL

estuler to bick up. Most orders are processed overnight, and some immediately. are also available. The customer addresses the postal service, and mails the form (postage-free) or leaves it in the mailbox for the

order is mailed to its destination. It customers prefer, the completed money orders will be returned for verification on the next next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the (in cash) the price of the money order, plus the fee. The camer gives the customer a receipt for the application. The money Customers may purchase money orders by meeting the carner at the mailbox, completing an application, and paying the carner PURCHASING POSTAL MONEY ORDERS

services that day and leave a customer receipt in the mailbox on the next delivery day. obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be SPECIAL SERVICES

during their absence. Upon return the customer asks the post office to resume delivery. Customers who will be sway for an extended time, such as a vacation, may request that their mail be held at the post office HOLDING MAIL

comments, please feel free to contact Joanne Dean at (816) 374-9686. Bragg City Post Office, Braggadocio Post Office and Deening Post Office at a later date. If you have additional questions or If it is determined that a discontinuence of the Deering Post Office should be pursued, a formal proposal will be posted in the

Sincerely,

delivery day.





## **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		[ ]	1;	i;
b.	Mailing Letters	1	[ ]	[]	i.;
C.	Mailing Parcels	•	: 1	1	E.
d.	Pick up Post Office box mail		7.1		1
e.	Pick up general delivery mail	1	~	[]	f. :
f.	Buying money orders			-	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		[]	4	
h.	Sending Express Mail	: "j	: " ;	; '!	-
į,	Buying stamp-collecting material				4
Oti	ner Postal Services				
a.	Entering permit mailings	YES	[_] NO		
b.	Resetting/using postage meter	YES	Z NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	, NO		
b	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	LNO		
e.	Other	YES	LNO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	eds?
		YES	_		
	If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: That is the ONLy Place I get  Wy mail  For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
4,-	services?  Shopping Kennett
	Personal needs
	Banking
	Employment .
	Social needs
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ma	iling Address
Nam	e: Shirley McBride
Addr	0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 =
Tele	phone:
Date	2/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/21/2011

SHIRLEY MCBRIDE PO BOX 192 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

#### In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the malibox, completing an application, and paying the cerrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's malibox on the next defivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as cartifled, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mall be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Bragg City Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely.

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

4/26hd

Docket: 1360540 - 63840 Item Nbr: 21 Page Nbr: 2

2.



## **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Dally	Weekty	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			区	
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				区
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				A
Ott	er Postal Services				
8.	Entering permit mailings	YES	ĭ <u>X</u> no		
b.	Resetting/using postage meter	YES	X NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO A		
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	Pick-up Their mail & Stamps				
ď.	Using public bulletin board	YES	Z NO		
e.	Other	YES	☐ NO		
	If yes, pleasa explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
		YES	<b>⋈</b> NO		
	If yes, please explain:				<del></del>



	Beti	ter	Just as Good	∏ No	Opinion	Worse
	If yes, please ex	płein:	•			
					<u>.</u>	
4.	For which of the f	ollowing do you lea	ave your community?	(Check all that apply.) V	Vhere do you go to d	obtain these
-	Shoppin	9 Ke	wett -	Haut		
	Persona	1 1-	11	,,(		<del></del>
	Benking			i l		
	Employr	nent 2	ETIRED			
	Social n	eds				
5.	Yes	☐ No	es in the community? on if the Post Offica is	s discontinued?		
Maili	ng Address				:	
	D	OUG IR	rial			
lame:		20 /	Start H	twg 84	Bouga 1	1 110 638
Varne:	s: 33	89 W.	- STAFF	4 6 /	C21079 C.	TG, NO CO
			57-644			TY NO CO

Please add any additional comments on a separate piece of paper and attach it to this form. Thenk you for taking the time to complete this questionnaire.



07/12/2011

DOUG IRVIN 3389 W. ST. HWY 84 BRAGG CITY, MO 63827

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- . You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the edministrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date, if you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 84108-9000



# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Dally	Weekty	Monthly	Never
a.	Buying Stamps			$\boxtimes$	
b.	Mailing Letters			$\boxtimes$	
C.	Mailing Parcels			$\boxtimes$	
d.	Pick up Post Office box mail				$\boxtimes$
<b>e</b> .	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				$\boxtimes$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				$\boxtimes$
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a,	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tex forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO ⊠		
	if yes, please explain:		· · · · · · · · · · · · · · · · · · ·	<del></del>	
d.	Using public builletin board	YES	⊠ NO		
<b>e</b> .	Other	YES	⊠ NO		
	If yes, please explain:		•	· .	<u> </u>
Dov	rou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
,		YES			
	If yes, please explain:				



	ſ	Better	Just as Good	No Opinion	Worse
	if yes, p	lease explain:		·	
4	For which		you leave your community? (Che	ck all that apply.) Where do you ç	go to obtain these
	X	Shopping			
	Ki	Personal needs			
	区	Banking			
		Employment			
		Social needs		·	
5.	Do vou o	worth too lood but	sinesses in the community?		
5.		Yes Mo	sinesses in the community?		
	•	-	use them if the Post Office is disc		
	X	Yes No	I THEY REMAIN.		
Mailir	ng Addı				
IVIGILIA	- 1				
Name:	NED	LA IRVIN			
Address	: 338	19 W ST. 1	Luy 84 BRAGE	Lity, MO 6382	7
Telepho		73. 757-		•	
Date:	-J U	NE 22.	2011		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

**NEDRA IRVIN** 3389 W. ST. HWY 84 BRAGG CITY, MO 63827

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



# **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ſij.	[ ]	!;	$\{\hat{L}\}$
b.	Mailing Letters	1	r :	[_]	ï.;
C.	Mailing Parcels	1	: .:	!;	[]
d.	Pick up Post Office box mail		7 1 1- 4		17773
е.	Pick up general delivery mail	1.1			
f.	Buying money orders	·. •			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	: "1	1 1		
i.	Buying stamp-collecting material		•	:	·
Oth	er Postal Services	_			
<b>a</b> .	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	i NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	. ,; <b>NO</b>		
b.	Using for school bus stop	YES	i NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:			_	····
d.	Using public bulletin board	YES	∐j NQ		
e.	Other	YES	NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	ersonal ne	eds?
		[] YES	i(NO	4	
	If yes, please explain:				



•

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:		<u> </u>	<u> </u>
Forw	which of the following d	o you leave your community? (Chec	k all that annly ) Where do you re	to obtain these
servi	ces?			o to obtain triese
Tr.	Shopping	Tennett Is	(e)	
	Personal needs	Kennett We	e	
	Banking	Tennett 2		
	Employment	,,		
	Social needs			
. Do yo	u currently use local b	usinesses in the community?		
	Yes No	•		
If yes,	would you continue to	use them if the Post Office is disco	ntinued?	
	Yes No			
	<del>_</del>			
ailing A	ddress			
	1.6	11		
me:	H arel	Les		
idress:	P.O. B.	+ 153 D.	an ite	
Ruless.		i o o per	July	
lephone:	757 -	6477		
nte:	tung- 11	3-2011		
ase add an	y additional comments	on a separate piece of paper and a	ttach it to this form. Thank you fo	r taking the time to
nplete this o	questionnaire.			



07/12/2011

HAZEL

PO BOX 153 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



07/12/2011

HAZEL PO BOX 153 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about permit mailing that was input at the Post Office. Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mallings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations

300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



# **Postal Service Customer Questionnaire**

if. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly Never
a. Buying Stamps	$\Gamma$	<del></del>	
b. Mailing Letters	1.1	1	<b>D</b> (i)
c. Mailing Parcels	1.7	: _:	
d. Pick up Post Office box mail		7 1 5 1	
e. Pick up general delivery mail	1		
f. Buying money orders	j	i 1	
<ul> <li>Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation</li> </ul>	[_]		
h. Sending Express Mail	# "T		
i. Buying stamp-collecting material	- 1		
Other Postal Services			
a. Entering permit mailings	T YES	NO	
b. Resetting/using postage meter	YES	NO	
Nonpostal Services			
a. (such as tax forms)	YES	i NO	
b. Using for school bus stop	YES	NO	
c. Assisting senior citizens, persons with disabilities, etc.	YES	NO	
If yes, please explain;			<del></del>
d. Using public bulletin board.	! YES	NO.	• .,
e. Other	YES	NO	
If yes, please explain.			
Do you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for p	ersonal needs?
	YES	NO	
If yes, please explain:			



	current service?	F-17		-LANDS
	Better	Just as Good	No Opinion	Worse
	If yes, please explei	n:		
4.	For which of the follow services?	wing do you leave your community? (Chec	ck ell thet apply.) Where do you g	o to obtain these
	Shopping			
	Personal ne	eds		
	Banking			
	Employment			
	Social needs	}		
		inue to use them if the Post Office is disco	ontinued?	
	Yes	No		
1ail	ing Address			
	J	+Clair Cate	<u>es</u>	
ame	J	+Clair Cata 232 Deer.	es 'ng Mo 6384	O
ame	OAther ss.7.0. Ba		es ing Mo 6384	<sup>6</sup> D

Please add any additional comments on a separete piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

OATHER AND CLAIR CATES PO BOX 232 , 6840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374–9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



### **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:	,				
Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Onpostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain.  Using public bulletin board  Other  If yes, please explain.	Postal Services	Daily	Weekly	Monthly	Neve
Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain.  Using public bulletin bloard  Other  If yes, please explain.	a. Buying Stamps	( )	×	1 .;	i
Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Propostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain.  Using public/bulletin.bloard  Other  If yes, please explain.  Pour pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	b. Mailing Letters	1.1	X		
Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public/builetin bioe/of  Other  If yes, please explain.  Dyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	c. Mailing Parcels	[_]	: _:	X	
Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin broard  Other  If yes, please explain.  O you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	l. Pick up Post Office box maił	X	711		
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Oyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	Pick up general delivery mail	×	[];		[.]
Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Picking permit mailings  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Oyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	Buying money orders	j	·	×	<u>.</u>
Buying stamp-collecting material  ther Postal Services  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Oyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO				×	[ <u></u> j
Entering permit mailings  Entering permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Pyes NO  If yes, please explain.	Sending Express Mail			×	·
Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Pyes No  If yes, please explain.  Pyes No  Yes No	Buying stamp-collecting material			- ;	X
Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Pyes No  If yes, please explain.  Pyes No  Yes No  Yes No  Yes No  Yes No  Yes No  Yes No  No  No  No  No  No  No  No  No  No	ther Postal Services				
Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Pyes NO  If yes, please explain.  Oyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO  YES NO  NO  NO  NO  NO  NO  NO  NO  NO  NO	. Entering permit mailings	YES	X NO		
Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Pyes NO  If yes, please explain.  Pyes NO  Yes NO	. Resetting/using postage meter	YES	X NO		
Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Pyes NO  YES NO	onpostal Services				
Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain.  Oyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO  YES NO		X YES	, NO		
Using public bulletin board  Other  If yes, please explain.  YES NO  If yes, please explain.  you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	Using for school bus stop	YES	<b>≯</b> NO		
Other  If yes, please explain.  Pyou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO	Assisting senior citizens, persons with disabilities, etc.	YES	XNO		
Other  If yes, please explain.  you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	If yes, please explain:	;			
If yes, please explain.  you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES   NO	. Using public bulletin board	YES	<b>₩</b> NQ	L	
you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES   NO	Other	YES	; NO		
YES NO	If yes, please explain.	•	·		
• •	o you pass another Post Office during business hours while traveling to or from v	work, or shopp	oing, or for p	personal ne	eds?
• •		X YES	NO		
Times sound for affice	If yes, please explain:			vile	AC
		T. Mee	Royeml	Part A	20:02



	Better	Just as Good		No Opinion	Worse
f ye	s, please explain:		· 		•
	•		_	<del></del>	
or w		o you leave your community? (Che	ck all that apply	.) Where do you	go to obtain these
X	Shopping				
X	Personal needs				
	Banking				
Z	Employment				
-	Casial acada				
yo	Yes No Would you continue to	usinesses in the community?  use them if the Post Office is disc	ontinued?		
o you	vecurrently use local between Yes Nowould you continue to		ontinued?		
o you	u currently use local be Yes No would you continue to		ontinued?		
o you	vecurrently use local between Yes Nowould you continue to				
o you	vecurrently use local between Yes Nowould you continue to	use them if the Post Office is disc		q MO	63840
o you	yes No would you continue to Yes X No ddress	use them if the Post Office is disc	(	3 100	63840
yes,	yes No would you continue to Yes X No ddress	Keith Ward  292	(	3 100	63840



JAMES KEITH WARD PO BOX 292 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadoclo Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd sulte 210 Kansas City , MO, 64108-9000

4 PM

2.



### **Postal Service Customer Questionnaire**

Pos	stał Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ſ,	V	! <u></u> j	i
b.	Mailing Letters	1. 1	Y	<u>[</u>	i., i
C.	Mailing Parcels	[]	· 1		THE STATE OF THE S
d.	Pick up Post Office box mail	i V	7 5 5 7 6		1
е.	Pick up general delivery mail	1		[ ]	
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	تا			
ħ,	Sending Express Mail	:";	, " ;	[ ]	
I,	Buying stamp-collecting material			. :	
Oth	er Postal Services				
a.	Entering permit mailings	T YES	NO NO		
b.	Resetting/using postage meter	YES	NO NO		
Nor	postal Services				
а.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop .	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:			·	<del></del>
d.	Using public builetin board	, YES	NO	-	
e.	Other	YES	NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			·
		lo you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	ervices? Shopping	ennett Hayti, (	PARuthersville	/
	Personal needs	11 / 1/	11	
. [	Banking 1	Rennett, Mo.		
[	Employment /	POSNO! ARK		
ſ	Social needs /	PARUthersville		
D		pusinesses in the community?		
	Yes No			
lf	•	o use them if the Post Office is disco	ontinued?	
	Yes No			
illing	y Address	0		
	RIL Tour	Maliaca Rai	1	
1	COODLY JAME	11KLISSK DHI	<u> </u>	
ne:	1 '	. ^	00. 171	21/2
ne:	P.O. Box	341 Deerin	5. 1710. 600	140
ress:	Robby , JANE P.O. BOX :	341 Decrin	5, 1810. 1632	740



BOBBY, JANE AND MELISSA BAILEY PO BOX 341 , 6840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

4 PM

2.



# **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	$\Gamma$	×	177	
b.	Mailing Letters	×		[	: i
C.	Mailing Parcels		: :	X	Γ.,
d.	Pick up Post Office box mail	×	7		1_!
€.	Pick up general delivery mail	×	[]	[]	[.]
f.	Buying money orders	·. j	177	[_]	X
<b>g</b> .	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1	×		ſ <u>_</u> j
h.	Sending Express Mail	: "1		77	
j.	Buying stamp-collecting material				7:
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	T YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 <sub>,1</sub> NO		
b.	Using for school bus stop	YES	. NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	: NO		
	If yes, please explain.				
d.	Using public bulletin board	YES	ال ال	_	
e.	Other	YES	NO		
	If yes, please explain.	<u>am mu</u>	ntity	event	<u> </u>
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	a lot because of Tractors
	to the course of
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping - Kennett
	Personal needs - Kennett
	Banking - Steele
	Employment Home
	Social needs - church - Braggatoero
<b>5</b> .	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ma	iling Address Wilma, Sheree, Paul Cunningham-
IVIA	iling Address
Nam	· Wilma, Sheree, Paul Curningham -
4ddr	ess. P.D. Box 182 Deening, mo. 63840
Γ <del>ele</del> j	phone: 573-752-6774
Date:	10-21-2DH



WILMA, SHEREE, PAUL AND JOHN CUNNINGHAM PO BOX 172 DEERING, MO 63840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers
may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report
mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



WILMA, SHEREE, PAUL AND JOHN CUNNINGHAM PO BOX 182 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the builetin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public builetin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public builetin board which may be used to post the same
information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadoclo Post Office and Deering Post Office at a later date, If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 84108-9000



# **Postal Service Customer Questionnaire**

-	etal Services	Daily	Weekly	Monthly	N
8.	Buying Stamps			_ 🖳	
b.	Mailing Letters				i
C.	Mailing Parcels	· 🗀			1
ď.	Pick up Post Office box mail	Ø			i
. <b>0</b>	Pick up general delivery mail	<b>₽</b>		_ 🗀	
f.	Buying money orders	E			-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		4		
h.	Sending Express Mail				
i.	Buying stamp-collecting material				1
Ott	ner Postal Services				
a.	Entering permit mailings	YES	✓ NO		
b.	Resetting/using postage meter	YES	<b>Z</b> NO		
No	npostal Services				
<b>a</b> .	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	MO.		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	————		_
Θ.	Other	YES	·[] NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds
		YES	NO NO		
	if yes, please explain:				



Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service? No Opinion Worse Better Just as Good If yes, please explein; For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? W Shopping Personal needs Banking **Employment** Social needs Do you currently use local businesses in the community? 5. Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No **Mailing Address** Date:

If you have carrier delivery, there will be no change to your delivery service -- proceed to question 4. If you currently receive



JUDY BUSH PO BOX 372 DEERING, MO 63840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

In response to your letter:

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadoclo Post Office and Deering Post Office at a later date, if you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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Docket: 1360540 - 63840 Item Nbr. 21 Page Nbr: 2

2.



# **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
е.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	YES	☐ NO		
Θ.	Other	YES	☐ NO		
	If yes, please explain:		<u> </u>		
Dov	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?
,	,	YES	☐ NO		
	If yes, please explain:				



		Better	Just as Good	No Opinion	Worse
	If yes, pl	ease explain:			
	Paradiah	of the following do w	ou leave your community? (Chec	v all that annly ) Where do you a	to obtain these
	services?		ou leave your continuintly? (Chec	an that apply.) Whele do you go	O COMMITTING
		Shopping			
		Personal needs			
		Banking			<u>.</u>
		Employment			
		Social needs			
	Do you cu	rrentty use local busin	nesses in the community?		
		Yes No			
	If yes, wou	ald you continue to us	e them if the Post Office is disco	ntinued?	
		Yes 🗹 No			
	ng Addr	ess			
uilir		$\alpha I = I$	DAMON.	771	
tilir		777 - 3	1 1/2 1/20	13454	
ailir ne:		hARley	JAMOP (		
1e:_			D. Day 37	1) 1) 200 111	a ma. 630
			O. Box 37	2 DARING	9 mo-638
1e:	: 5		0. Box 37 2-6711 mol	2 DARING 573-888-70	g mo-638 674



CHARLEY DAMON BUSH

**PO BOX 372** DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerety,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



# **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekty	Monthly	Never
a.	Buying Stamps		4		
b.	Mailing Letters	4			
C.	Mailing Parcels			سليآ	<b>'</b> 🗀
d.	Pick up Post Office box mail	I.			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			الع	´ 🗀
h.	Sending Express Mail				
i.	Buying stamp-collecting material			4	
Oth	er Postal Services				
a.	Entering permit mailings	YES	MO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	∏ NO		
	If yes, please explain:  Checking for M	nail .	+ M-	dicip	
d.	Using public bulletin board	YES	NO		
е.	Other	YES	☐ NO		
	If yes, please explain:			<del> ,</del>	
Dov	rou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nec	eds?
		YES			
	If yes, please explain:				

Docket: 1360540 - 63840 Item Nbr: 21 Page Nbr: 3



	,	Better	Just as Good	No Opinion	☐ Worse
	If yes	, please explain:			
			······································		
4.	For wh		do you leave your community? (Chec	☆ all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
	П	Social needs			- · · · ·
	if yes, v	would you continue to	o use them if the Post Office is disco	ntinued?	
		dress			
lail	ina Ad				
lail	ing Ad	u1633	•		
			-		
lail ame	:				
idre	: \$8:				
ame	:				



### Dear Postal Service Customer:

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in response to your letter:

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Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

,

Docket: 1360540 - 63840 Item Nbr: 21 Page Nbr: 2

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Xi		
b.	Mailing Letters		M		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
е.	Pick up general delivery mail				M
f.	Buying money ordars				囟
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail	·			
i.	Buying stamp-collecting material				X
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	☐ NO	,	
Nor	postal Services	•			
a.	Picking up government forms (such as tax forms)	YES	NO K		
b.	Using for school bus stop	YES	NO X		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	' <del></del>	<u> </u>	<u> </u>	
d.	Using public bulletin board	YES	☐ NO		
е.	Other	T YES	· 🔲 NO		
	If yes, please explain:			. ;	
Doy	ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:		, · 		
		<u>.                                    </u>			



3. F	Post Office	carrier deliver box service or re to your curre	general delive	no change to your ry service, comple	delivery service te this section. I	proceed t How do you th	o question 4. If yo ink carrier route o	ou currently receive delivery service
		Better		Just as Good		No Opi	nion	Worse
	If yes,	please explain:				<u> </u>		
4.	For whices		ng do you leav	e your community	? (Check all that	apply.) When	e do you go to ob	tain these
		Shopping						
		Personal need	ds					
	×	Banking	Steele	+ Wer	mett	mo.		
•	X	Employment	henr	rest m	0			
		Social needs						
5.	X	Yes Duld you contin	No	in the community?	•			
Maili	ng Add	ress	`					
Name:	Jes	Sica	Gran	un:				
Addres	s: 13°	705 S	tate t	duy 1	IN he	nnett	mo.6	3857
Teleph	one: 5	13.34	4-54	74			. •	
Date: (	10/2	2/11						



JESICA BRANUM 13705 STATE HWY NN KENNETT, MO 63857

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have edditional questions or comments, please feel free to contact Joanne Dean at (816) 374–9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1360540 - 63840 frem Nbr: 21 Page Nbr: 2

2.



# **Postal Service Customer Questionnaire**

Pot	stal Services	Daily	Weekty	Monthly	Never		
a.	Buying Stamps			X			
b.	Mailing Letters			Ø			
Ç.	Mailing Parcels			X			
d.	Pick up Post Office box mail			<u>'</u>	X		
е.	Pick up general delivery mail			$\Box$ .	×		
f.	Buying money orders	· 🗀		$\Box$	رأم		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u> </u>		$\Box w$			
h.	Sending Express Mail			14	۳/آ		
i.	Buying stamp-collecting material				Ø		
Oth	er Postal Services						
а.	Entering permit mailings	YES	☐ NO				
b.	Resetting/using postage meter	YES	☐ NO	1			
Non	postal Services						
8.	Picking up government forms (such as tax forms)	YES	NO				
b.	Using for school bus stop	YE\$	<b>∑</b> √NO				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO				
	If yes, please explain:						
d.	Using public bulletin board	T YES	<b>D</b> 100	•			
е.	Other	YES	☐ NO				
	If yes, please explain:						
Do v	ou pass another Post Office during business hours while traveling to or from wo	ork, or shoop	ing or for n	emonal ne	ade?		
,		YES			,		
	If yes, please explain: Due to limited house, or entry	mu	st W	anel			
One to limited housef operators must travel							



		Better	Just as Good	No Opinion	Worse
	if yes,	please explain:			
4.	For whi		you leave your community? (Chec	≭ all that apply.) Where do you go	to obtain these
	図	Shopping Ke	met Mo		
	K	Personal needs	Kennett Mo		
	12K	Banking Mest	4 direct 1	Cennett, Cami	Pheroville, Stee
		Employment	no	·	
		Social needs	70		
5.	Do vou e	currently use local bu	sinesses in the community?		
	•	Yes No	<b>-</b>		
	If yes, w	A	use them if the Post Office is disco	ntinued?	
	P	Yes No			
Mail	ling Add	Iress			
Name	: Do	alene	Blankenship		
Addre	ss: 7		y 411 Brago	s City, MO 6	3827
Teleph	hone:	573-75	2-6215	3	
Date:	0	02211			



DARLENE BLANKENSHIP 71 CO HWY 411 BRAGG CITY, MO 63827

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the Post Office. Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailtox. Stamps by Mall and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Pest Office Operations 300 W Pershing Rd suite 210

Kansas City , MO, 64108-9000

Docket: 1360540 - 63840 Item Nbr. 21 Page Nbr: 2

2.



### **Postal Service Customer Questionnaire**

	·				
Po	stal Servicee	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		X		
C.	Mailing Parcels			<b>[2</b> ()	
d.	Pick up Post Office box mail	図			
e.	Pick up general delivery mail	<b>A</b>			
f.	Buying money orders			凤	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			124	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				K
Ott	ner Postal Services				
a.	Entering permit mailings	YES	M MO		
b.	Resetting/using postage meter	YES	MO NO		
No	npostal Services		٠		
a.	Picking up government forms (such as tax forms)	YES	NO P		
b.	Using for school bus stop	YES	ĮŽį NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 📆		
	If yes, please explain:				
ď.	Using public bulletin board	YES	No		
е.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	rou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	NO		
	If yes, please explain:		<u>l</u>		



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	·		·
4.	For which of the following do services?	you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	Shopping	Kenney Mi	•	
	Personal needs	SAMe		
	Banking	, )	+Stale MD	
	Employment	Deenist ma	Must usel	,
	Social needs	0		
5.	Do you currently use local bu	sinesses in the community?		
	Yes No	use them if the Post Office is disco	ntinued?	
	Yes No			
Mail	ing Address			
Name:	William	Kevin Former		
Addres	ss: 8,53 com-	ry Rd. 423 7	OBOX 273 Deck	ng Ma. 63841
Teleph		· 6538	·	



WILLIAM KEVIN FORREST PO BOX 273 DEERING, MO 63840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Docket: 1360540 - 63840 Item Nbr: 21 Page Nbr: 2

2.



# **Postal Service Customer Questionnaire**

Po	stai Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps				
b.	Mailing Letters		5		Ĺ
c.	Mailing Parcels		_ [		
d.	Pick up Post Office box mail				
<b>e</b> .	Pick up general delivery mail				
f.	Buying money orders		4		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material			<del> </del>	
Qt	er Postal Services		_		
a.	Entering permit mailings	YES	□ MQ		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services	_			
a.	Picking up government forms (such as tex forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES .	NO		
	If yes, please explain:		<u> </u>		
d.	Using public bulletin board	YES	NO		
<b>e</b> .	Other	YES	NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shoppi	ng, or for pe	refonal nee	ds?
		YES	NO		
	If yes, please explain:				
	<del></del>				

Docket: 1360540 - 63840 Item Nor: 21 Page Nor: 3



	Better	Just as Good	No Opinion	Worse
If yes, please	explain:	· 	· 	
				<del></del>
4. For which of to services?	he following do y	ou leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these
Shop	oping			
Pers	onal needs			
Bank	ing			
Emp	ioyment			<u> </u>
Socia	al needs			
	· —	nesses in the community?		
	es No ou continue to us	e them if the Post Office is disc	continued?	
☐ Y	es No			
failing Address	3			
lame:	WIN S	€ ///s		
ddress: (	s. Ba	5x 325	Delling L	0 63840
elephone: 573	3. 717.	9777	,	
	10	11		



**DAVID ELLIS** PO BOX 325 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

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Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Docket: 1360540 - 63840 Item Nbr: 21 Page Nbr: 2



# **Postal Service Customer Questionnaire**

	Po	etzi Services	Dailty	Weekly	Monthly	Never
	a.	Buying Stamps		M		
	b.	Mailing Letters				
	c.	Mailing Parcels			M	
	d.	Pick up Post Office box mail	V			
	Θ,	Pick up general delivery mail		S'		
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
	h.	Sending Express Mail			IV	
	i.	Buying stamp-collecting material			9	
	Ott	ner Postal Services				
	a.	Entering permit mailings	YES	<b>⊠</b> NO		
	b.	Resetting/using postage meter	T YES	NO		
	No	npostal Services				
	8.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	θ.	Other	YES	<b>⊠</b> NO		
		If yes, please explain:	-			
2.	Doy	you pass another Post Office during business hours white traveling to or from wo	rk, or shopp	ing, or for pe	orsonal nee	ds?
			YES	NO		
		If yes, please explain:				



	1	Better	Just as Good	I No O	pinion	Worse
	lf yes, p	olease explain:	· 	·		
4.	For whices		you leave your communi	ity? (Check all that apply.) Wh	ere do you go to obtain	these
		Shopping				
		Personal needs	"			
	<b></b>	Banking				
		Employment				<u></u>
		Social needs				
5.	Do you a	<b>/</b>	usinesses in the communit	ty?		
	<b>*</b>	Yes No	use them if the Boot Office			
	ir yes, wo	Yes No	use them if the Post Offic	e is discontinued?		
	I_	] 169 [2] 110				
/ail	ing Adeh	ress				
4	100	$\hat{C}$	//.:			
	14/	0	// 3			
lame		A 11	. 2.	Deerine	$\sim 1/n$	1-2841
	ss: $ extstyle /$	0. 136x	<u></u>	- of REKTIVE	1 IUO	000
ddre	<u> </u>	12717	<u> </u>	J SE KI W	1 100	63840
lame lddre	<u> </u>	13.717	9776 9776	J SE KI W	1 100	<u> </u>



**TERRI ELLIS** 

PO BOX 325 DEERING, MO 63840

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely.

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

4 RUN



**TERRI ELLIS PO BOX 325** DEERING, MO 63840

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Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 84108-9000

2.



### **Postal Service Customer Questionnaire**

Po	stal Services	Dally	Weekly	Monthly	Never			
a.	Buying Stamps			X				
b.	Mailing Letters			X				
C.	Mailing Parcels				$\boxtimes$			
d.	Pick up Post Office box mail				Σį			
е.	Pick up general delivery mail				$\boxtimes$			
f.	Buying money orders				$X_i$			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X			
h.	Sending Express Mail				X			
i.	Buying stamp-collecting material			$\boxtimes$				
Otl	ner Postal Services							
8.	Entering permit mailings	YES	IXI NO					
b.	Resetting/using postage meter	YES	₩ NO					
No	npostal Services							
8.	Picking up government forms (such as tax forms)	YES	NO K					
b.	Using for school bus stop	YES	М 🔀					
C.	Assisting senior citizens, persons with disabilities, etc.	TYES	NO 🔀					
	If yes, please explain:		<del>`</del> `					
d.	Using public bulletin board	X YES	□ NO					
€.	Other	YES	☐ NO					
	If yes, please explain:							
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoon	ing or for n	erennal nec	rde?			
50	you pass around 1 ost office during sasmace hours while devoling to or northwe	X YES		O SO FOR THE	-			
	If yes, please explain:	,						
	I live in Bragadacia but I occasionally	use th	is Past	Office				
	This Post Office is the life blood of the Community and does not need to be closed. Too many elderly, poor, and disabled people would be affected negatively, plus the Delta C-7 schools and businesses. Many people who do not live in Deering							
	need to be closed Too many olderly page	and die	allal a	and-	0			
	Would be affected nearliesty plus the	bill c	eblea v	eople				
	by sinesses Many people will a	6149 C-1	school	is una				
	itself, but gravel roads, etc. also use-	ROT IIV	יון און	eering				
	11) elt, but gravel loads, etc. also use -	this Po	54 017	ic e				



3. 1	Post Office		r general de				on 4. If you currently receive fer route delivery service
		Better		Just as Goo	od	No Opinion	Worse
	If yes,	please explain	:		·		•
<b>4</b> :	For whices		ring do you le	eave your commu	nity? (Check all th	at apply.) Where do yo	u go to obtain these
	X	Shopping	Carut	hersville/	Kennett		·
	X	Personal nee		,			
	X	Banking	Ha	vti			<u> </u>
	<b>⊠</b>	Employment		oter			
	18	Social needs	(a	rutherulle	/Kennett		
5.	Do you d	urrently use lo	cal business	ses in the commu	nity?		
	2	Yes 🗌	No				
	If yes, wo			em if the Post Off	ice is discontinued	1?	
	¥	Yes 🗌	No				
Maili	ing Add	ress					
Name:	J.	ennifer	- In	man			······
Addres	38: P	O.Box	174	Bragga	lacia, MO	63826	
Teleph	one: (t	57375	7-660	06			
Date:	6-	22-11			<u> </u>		



07/12/2011

JENNIFER INMAN PO BOX 174 BRAGGADOCIO, MO 63826

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

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Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

4 RUM

Kansas City , MO, 64108-9000



07/12/2011

JOE TIDWELL 3725 W, ST, HWY 84 BRAGG CITY, MO 63827

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
  administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
  Post Office or by contacting your local government agency.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
  determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the
  school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the cerrier can provide delivery and retail services to roedside mailboxes or Centralized Box Units.
   Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
  more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
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Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

GA PULL

Kansas City, MO, 64108-9000

Docket: 1360540 - 63840 Item Nor: 21 Page Nor: 2

2.



# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

_		Dalle	Mackha	Mandh.	Massan
Po	stal Services	Daily	Weekly	Monthly	
a.	Buying Stamps		X		
b.	Mailing Letters			X	
C.	Mailing Parcels			<b>A</b>	
d.	Pick up Post Office box mail				X
Θ.	Pick up general delivery mail				$\bowtie$
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				本
Ott	er Postal Services				
a.	Entering permit mailings	YES	MO MO		
b.	Resetting/using postage meter	YES	<b>⊠</b> NO		
No	nposta! Services				
8.	Picking up government forms (such as tax forms)	YES	MO		
b.	Using for school bus stop	X YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: That needs help	Kelp	an	bre_	
d.	Using public bulletin board	YES	NO		
a.	Other	YES	□ NO		
	If yes, please explain:			- :	
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:		1		
			<del>.</del>	_	



		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:		· •	
4.	For whi		you leave your community? (Che	ock all that apply.) Where do you o	go to obtain these
	X	Shopping			
	Ø	Personal needs			
	Ø	Banking			
	X	Employment			
	×	Social needs			
5.	Dovou	currently use local by	usinesses in the community?		
<b>J</b> .		Yes No			
	,	-	use them if the Post Office is disc	ontinued?	
	7	Yes No			
Mail	ing Ado	dress			
Name:	10	mmie	Tidwell		
				<b>∂</b> =	
Addres	s: 37	25 W.S	+. Hwy 84 B.	ragg Cety ME	63827
Addres		_ \	+. Hwy 84 B.	ragg Cety, MC	63827

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

TOMMIE TIDWELL 3725 W. ST. HWY 84 BRAGG CITY, MO 63827

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
  determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the
  school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside maliboxes or Centralized Box Units.
   Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
  more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
  of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
  information.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

2.



# **Postal Service Customer Questionnaire**

it. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

Postal Sen	vices	Daily	Weekly	Monthly	Never
a. Buying	Stamps	N.	<del></del>	!;	[]
b. Mailing	Letters	الما			í.;
c. Mailing	Parcels				Γ.,
d. Pick uj	Post Office box mail		7.3	[	1
e. Pick uj	general delivery mail	i			
f. Buying	money orders	. j			نتا
g. Obtain Mail, D	ing special services, including Certified Mail, Registered Mail, Insured elivery Confirmation, or Signature Confirmation		T		
h. Sendin	g Express Mail	1 1		سننا	
ı. Buying	stamp-collecting material			. :	مرا
Other Post	al Services				
a. Enterin	g permit mailings	YES	NO		
b. Resetti	ng/using postage meter	· · · YES	THO	•	
Nonpostal :	Services			•	
	up government forms is tax forms)	! YES	NO		
b. Using f	or school bus stop	YES	140		
c. Assistir	ng senior citizens, persons with disabilities, etc.	YES	<b>NO</b>		
If yes, p	please explain:				
d. Using p	public bulletin board	ALTES	NO		
e. Other		YES	140		
If yes, p	please explain				
Do you pass	another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO NO	-	
If yes, p	please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Vorse
	If yes, please explain: I will have To Drive To Pick
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	shopping Kennetl, mo.
	Personal needs Kennett, mo.
	Banking HAYTI MO.
	Employment
	Social needs Catuthets Ville, mo.
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ma	iling Address
Nam	· Ricky Tutpen
Addr	ess: P.O. BOX 154, 33 Mary 5T-
Telep	phone: 573-757-6472
Date	June, 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

RICKY TUTPEN PO BOX 33 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Camer service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now. displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadocio Post Office and Deering Post Office at a later date. If you have edditional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND Manager, Post Office Operations 300 W Pershing Rd suite 210

GA RULI

Kansas City , MO, 64108-9000



# **Postal Service Customer Questionnaire**

d. Please check the appropriate box to indicate whether you use the DEERING Post Office for each of the following:

	Po	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	$i^*j$	<u> </u>	X	
	b.	Mailing Letters	×	F.1		<b>:</b>
	C.	Mailing Parcels	1.1	1 1	X	Γ. ι
	đ.	Pick up Post Office box mail	X		$\Box$	1
	e.	Pick up general delivery mail	>	[]]	17	Γ]
	f,	Buying money orders		(	X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ĹĬ		X	
	h.	Sending Express Mail	: :	. 1	X	
	I.	Buying stamp-collecting material				X
	Oth	ner Postal Services				·
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	" YES	X NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	! YES	X, NO		
	b	Using for school bus stop	YES	X NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain.				
	d.	Using public bulletin board	YES	NO NO		
	е.	Other	YES	NO NO		
		If yes, please explain.				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
			YES	NO NO		
		If yes, please explain:				



		Better Just as Good No Opinion Worse
		please explain: Have po box isside put of weether- elivery will be later in day - can walk warm road to the
		Il have to install must box for delivery
4.	For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
		Shopping
		Personal needs
	X	Banking Kennett, Mo
		Employment
		Social needs
5.	If yes, v	currently use local businesses in the community?  Yes No  You continue to use them if the Post Office is discontinued?  Yes No
Mai	iling Ad	dress
Name	<b>e</b> :	Ag Distributors
Addn	ess:	PO Box 356 Deering, NO 103840
Telep	ohone:	573 - 757 - 6253
Date:		6-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/12/2011

AG DISTRIBUTORS

**PO BOX 356** DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Deering Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about malibox installation and maintenance. Customers are responsible for malibox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Deering Post Office should be pursued, a formal proposal will be posted in the Wardell Post Office, Braggadoclo Post Office and Deering Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

Docket: 1360540 - 63840 Item Nbr: 23 Page Nbr: I

# Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the DEERING Post Office on 06/16/2011. Additionally, during the survey period, questionnaires were available at the DEERING Post Office to welk-in retail customers.

# 1. Number of Questionnaires

Total Questionnaires distributed	75
Fsvorable to proposel	0
Unfavorable to proposal	21
Expressing no opinion	15
Total questionnaires received	36

#### Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (No Opinion):

Customers were concerned about permit mailing.

Response

2

3

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification, Customers interested in obtaining a permit should contact the administrative postmaster.

Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (No Opinion):

4. I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.

Response:

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customer expressed a concern about mailbox vandalism.

Rasponse:

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistent to vandalism. Customers should report mailbox vandalism to the county sheriff.

Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance.

**Response**:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier end must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern (UnFavorable):

Customers were concerned about mail security.

Response

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postel Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

9.

#### Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

------

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving e note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

#### Concern (UnFavorable):

Customers were concerned about permit mailing.

#### Response:

10.

11.

12.

1.

Administrative responsibility for the parmit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

#### Concern (UnFavorable):

Customers were concerned about senior citizens.

### Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

# Concern (UnFavorable):

Customers were concerned about the limited hours of operation at the Post Office.

### Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

# Concern (UnFavorable):

This Post Office is a daily use for us and so many mora, This would be a very big hardship to the Deering Community. Response:

### **Nonpostal Concerns**

The following nonpostal concerns were expressed

# Concern (No Opinion):

Customer expressed a concern about nonpostal services.

### Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office, Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

# Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

### Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Docket: 1360540 - 63840 Item Nbr: 23 Page Nbr: 4

Concern (No Opinion):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customer expressed a concern about nonpostal services,

Response

Nonpostal services provided at the Poet Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

6

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

7. Concern (UnFavorable):

No Concern

Response:

Docket: 1360540 - 63840 Item Nbr: 24 Page Nbr: 1

# **Community Meeting Roster**

Postal Service Respresentive Joanne Dean, Mid America D	Names and Tales (Names and Tales)	ītles): Coordinator		Date: <u>06/22/2011</u> Time18:00
Sandy Williams, Investigative	Coordinator			
Total Number of Customers F	Present:	89	Place: Delta C-7 Hi	gh School Library
public inspection.		istrative record that, I	f discontinuance goes forw	ard, becomes available for
Names of Customers Prese				
Name	Mailing	Address (optional)	Zip Code	Phone Number
	+			
····				
			,	
				-
			· · · · · · · · · · · · · · · · · · ·	
				1

6:00p.m.

Deering Community Meeting 6/22/2011 + Class Cato Jarilyn Atwice Karan Forcest Jennifes Doman alua Malma TEDRI Ellis Barbara Y/leeks Merry Jim Elder Liletia Cople Vickie Harley

eering community Macting

(6:00) meeting 6-22111 Doring Community

Docket: 1360540 - 63840 Item Nbr: 25 Page Nbr: 1

# Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

# Postal Concerns

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers were concered why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

Concern (UnFavorable):

Customers were concerned about a possible address change.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

4. Customer expressed a concern about irregular hours that the rural route serves the community.

Response

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas white traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

g Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accapt letters, fiats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Concern (UnFavorable):

Customer suggested reducing/alternating the number of hours the post office operates.

Response:

Hours are determined by the workload at the post office.

Concern (UnFavorable):

Customer expressed a concern about the cost savings obtained by the Postal Service from the closura of Post Offices.
 Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

Docket: 1360540 - 63840 Item Nbr: 25 Page Nbr: 2

# Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

#### Response

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

# HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

# 10 Concern (UnFavorable):

Customers were concerned about mail security.

#### Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

# 1.1 Concern (UnFavorable):

11. Customers asked why their Post Office was being discontinued while others were retained.

### Response

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

# Nonpostal Concerns

### Concern (UnFavorable):

Customers expressed concern for loss of community identity.

### Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

### Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

### Response

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.



# 06/08/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

1. Due to declining workload, 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Delta C-7 High School Library on 06/22/2011 from 18:00 to 19:00 to answer questions and provide information about our service.

If you have any questions, you may contact Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

STEVEN ERBLAND

Manager, Post Office Operations

A PULL



(816) 374-9686

Tele No:

A. Office									
Name:	DEERING	3					State: MO	Zip	Code: 63840
Area:	WESTER					District:	MID-AMERICA PFC		
	sional Distri	ct:	8th			County:	Pemiscott		
EAS Gra	ide:		55				Finance Number	r: 28202	28
Post Offic	ce:	1		Classified Station	n 🗀		Classified Branch		СРО
				per 27. There was n	not a petition re	ecieved.			
Prepared Title:			ne Dean	PFC Post Office R	leview Coordin			Date:	07/12/2011

(816) 374-9120

Fax No:

Title:

Tele No:



A_Office							
lame: vea:	DEERING WESTERN			District:	State: MO: MID-AMERICA PFC	Zip Code:	63840
	ional District:	8th		County			
AS Grad	de:	55			Finance Number:	282028	
ost Offic	_		Classified Station		Classified Branch	CF	20 🗆
	<u>(1</u>						
nis form	is a place hok	ler for num	aber 28. There was no Co	ongressional inquir	у.		
		•					

(816) 374-9120

Fax No:

MID-AMERICA PFC Post Office Review Coordinator

(816) 374-9686

Docket: 1360540 - 63840 Item Nbr: 29 Page Nbr: I

# **Proposal Checklist**

Section I	Responsiveness to Community Postal Needs
✓	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
<del>-</del>	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OiC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter
	users.
-	Last three fiscal years of revenue and revenue units.
V	Decline in service workload/reduction in EAS level, if appropriate.
<u> </u>	Nearest Post Office, offica level, miles away, hours of service, number of Post Office boxes available.
<u> </u>	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the neerby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
<u> </u>	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
<del></del>	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postel Service needs.
Section II	Effect on the Community
/	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
	Did the Post Office provide assistence to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings
	A statement of annual savings includes a breakdown as follows:
	Postmaster salary (EAS-55, Minimum, no COLA) \$ 22 520
	Fringe benefits 33.5% \$ 7.544
	Rental costs, excluding utilities \$ 3 (a00).
	Total annual costs \$ 33 lole!
	Less estimated cost of replacement service
	Total annual savings \$33, 664.
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.
	is postmaster salary based on the minimum salary without COLA?
	Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
/	The Postal Service has identified no other factors for consideration (if appropriate).
	List other factors as appropriate.
	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	L William 7/12/2011
Investigative Coordinator	Date
-1.) h. A	, 1
Reviewed and Certified By:	11/22/2011
District PO Review Coordinate	120/0011
LINERS PLI REVENU LOOMING	IIV



07/01/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the DEERING Post Office Docket No. 1360540

This is to advise you that on 07/13/2011, I will post for public comment a proposal to close the DEERING Post Office in Pemiscott, Congressional District No. 8th.

If you have any questions, please call JOANNE DEAN District Review Coordinator at (816) 374-9686.

MARK MARTINEZ
District Manager
MID-AMERICA PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



# OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

**DEERING Proposal** 

Docket No. 1360540 - 63840

Please post the enclosed proposal to close the DEERING Post Office in the lobby. The proposal must be posted in a prominent place from 07/13/2011 through close of business on 09/13/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (816) 374-9686.

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC District

Enclosures: PS Form 4920

Proposal Invitation for Comments Comment Forms Official Record Date of Posting 07/13/2011



# UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Deering Post Office

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office, If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance

STEVEN ERBLAND 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000



Date of Posting: 07/13/2011

Posting Round Date:

Date of Removal: 09/13/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE DEERING, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1360540 - 63840** 

Docket: 1360540 - 63840

Concern:

Item Nbr: 33 Page Nbr: 2

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postel Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The Deering Post Office, an EAS-55 level, provides service from 08:30 - 14:00 Monday - Friday , 08:30 - 14:00 Saturday and lobby hours of 24:00 on Monday - Friday and 24:00 on Saturday to 70 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registerad Mail, Certified Mail, Insurad Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The ratail window averaged 11 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$13,191 (34 revenue units) in FY 2008; \$16,169 (42 revenue units) in FY 2009; and \$12,230 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Delta C-7 High School Library to answer questions and provide information to customers. 89 customer(s) attended the meeting.

On June 16, 2011, 75 questionnaires were distributed to delivery customers of the Deering Post Office. Questionnaires were also available over the counter for retail customers at the Deering Post Office. 36 questionnaires were returned. Responses regarding the proposed attemate service were es follows: 0 favorable, 21 unfavorable, and 15 expressed no opinion.

A petition supporting the retention of the Deering Post Office was received on September 02, 2011, with 158 signatures. If this proposal is implemented, delivery and retail services will be provided by the Wardell Post Office, an EAS-13 level office. Window service hours at the Wardell Post Office are from 8:30 to 16:00, Monday through Friday, and 6:30 to 9:00 on Saturday. There are 40 post office boxes available.

Retail service is also available at the Braggadocio Post Office an EAS-11 level office, located four miles away. Window service hours at Braggadocio Post Office are from 7:30 to1630, Monday through Friday and 7:30-8:30 on Saturday. There are 66 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about mailbox vandalism.
	Response:	This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2.	Concern:	Customers inquired about mailbox installation and maintenance.
	Response:	Customers are responsible for mallbox installation and maintenance. Maifboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel, Mailbox supports should conform to state laws and highway regulations. The Postal Sarvice recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
3.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling

1-800-STAMP-24.

Customers were concerned about mail security.

Docket: 1360540 - 63840

Item Nbr: 33 Page Nbr: 3

Response:

5. Concern:

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

# **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also evailable. The customer addressas the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mallbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

# SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about permit mailing.

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Meilings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

Customers were concerned about senior citizens.

Cerrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the Post Office.

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue, A workload analysis indicated the office level had declined and qualified for for less hours of service per week, Carrier service will provide 24-hour access to the mail.

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:



09/21/2011

DIANE MOONEY 39 2ND STREET DEERING, MO 63840

#### Dear Postal Sarvica Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deening Post Offica. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Servica.

#### In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will daliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You were concarned about obtaining services from the carrier. Most retail services provided at the post office are available from
  the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
  available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and malls the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post offica, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed monay orders will be returned for verification on the next delivery day.

# SPECIAL SERVICES

Special services such as certified, registered, Express Mall, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mallboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincarely,

Docket: 1360540 - 63840

Item Nbr: 33 Page Nbr: 4

16. Concern:

Response:

I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the 9 Concern: Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office. Response: This Post Office is a daily use for us and so many more, This would be a 10. Concern: very big hardship to the Deering Community. Response: Customer expressed a concern about package delivery and pickup. 11. Concern: Rural carriers will deliver packages that fit in your rural mail box, if the Response: package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the edministrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter. Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in 12. Concern: years. Customer feels if the USPS leaves the community it will end up another vacant building. As leases expire the lease is negotiated. All leases are negotiated with Response: different responsibities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time. Customers expressed concern over the apparent lack of interest by the 13. Concern: Postal Service for the needs of the community. Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customer expressed a concern about irregular hours that the rural route 14. Concern: serves the community. Carriers strive to provide service at approximately the same time on a daily Response: basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Reteil services may also be obtained at the administrative Post Office. Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said 15. Concern: if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget. The Postal Service has developed and begun implementing a range of Response: cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

operates.

Customer suggested reducing/alternating the number of hours the post office

Hours are determined by the workload at the post offica.

Docket: 1360540 - 63840 Item Nbr: 33 Page Nbr: 5

17. Concern:

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices ere reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

18. Concern:

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles deity. Rural letter carriers ere highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During netional and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

19. Concern:

Customers were concered why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

20. Concern:

Customers were concerned about a possible address change.

Response:

Customers will be assigned e 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Docket: 1360540 - 63840 Item Nbr: 33 Page Nbr: 6

# Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.

office. Stamps by Mail order forms are provided for customer convenienca.

Customers opting for carrier servica will have 24-hour access to their meil. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide

convenient parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail. 6

# Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be 1. provided by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### IL EFFECT ON COMMUNITY

Deering is an unincorporated community located in PEMISCOT County. The community is administered politically by Pemiscott County Court. Police protection is provided by the Pemiscott County Sheriff. Fire protection is provided by the Hayti Fire Department. The community is comprised of Retirees, Commuters, Farmers and Self employed., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizationa include: Delta C-7 School and Deering United Methodist Church., Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Deering Post Office will be available at the Wardell Post Office. Government forms normally provided by the Post Office will also be available at the Wardell Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:				
1.	Concern:	Customer expressed a concern about nonpostal services.		
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.		
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.		
	Response:	Many retail outlets and grocery stores are now displaying a public builetin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.		
3.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.		
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.		

Customers felt the loss of a Post Office would have a detrimental Concern:

effect on the business community.

Docket: 1360540 - 63840 Item Nbr: 33 Page Nbr: 7

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. Customers were concerned about loss of employment in the 5. Concern: community. Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Customers were concerned about the loss of a gathering place and Concern: an information center. Residents may continue to meet informally, socialize, and share Response: information at the other businesses, churches and residences in town. Concern: Customers expressed concern for loss of community identity. Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

Docket: 1360540 - 63840 Item Nbr: 33 Page Nbr: 8

## III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be edversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates en annual savings of \$ 33,664 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 22,520 \$ 7,544 <u>+ \$ 3.600</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 33,664 <u>- \$ 0</u>
Total Annual Savings	<b>\$ 33.664</b>

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster was promoted on October 10, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Deering Post Office provided delivery and retail service to 70 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,664 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Deering Post Office ,Braggadoclo Post Office and Wardelt Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

STEVEN ERBLAND
Manager, Post Offica Operations

07/13/2011
Data

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. <b>Effect on Your Postal Services.</b> Describe ar believe the proposal would have on the regul	·
We get medi	cine boppes in our
mail and wer	e disable so bus
home care gine	
ille Cantafford	ing sould deally fled
2. Effect on Your Community. Please describe	
you believe the proposal would have on your	
	ly hent our
senior citizer	of our tour
because me de	epend on our
mil lon our d	recks and.
	a saux our libres.
3. Other Comments. Please provide any other	
Postal Service should consider in deciding w	
elt mould &	se a big mistake
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	- Postal Servicedo
	rens and others
Di trac use ou	post office to.
Viale Mooning	& Liane In orang
Name of Postal Customer	Signature of Postal Customer
39 2nd St.	
Mailing Address (1201)	0 1 11
Deering, No. 63840	8-1-11
City, State, and ZIP Code	Date

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	We get medicine boxes in our
	mail and were disabled so our
	romecare gerégoes la us also me
	cant affords to drive farther in stamps and mailing so we really now
2.	Effect on Your Community. Please describe any cavorable or unfavorable effects that
۷,	you believe the proposal would have on your community.
	elt would really hunt
	our senior citizens of our
	town because me depend on
	our mail you our checks and
3.	Other Comments. Please provide any other views or information that you believe the
	Postal Service should consider in deciding whether to adopt the proposal.
	I really think you would
	be making a bigmistake taking
	de making à bigmistake taking our post office away from us.
	ennis Mooney Dennis 2/2 moones
Name	e of Postal Customer Signature of Postal Customer
C	12 2nd St. 0
Maili	erina, Mo. 63840 8-1-11
L.K	
City,	State, and ZIP Code Date



DENNIS MOONEY 32 2ND ST DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mallbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post offica, and a money order recaipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination, if customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
   Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
  more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional quastions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Docket | 1360540 - 63840 | Irem Nbr | 38 | Page Nbr | 4

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	we don't have a cen to go
	on checks and our government
	our checks and our government
	papers in there also school
	papers in there also school papers and bills to pay 50 Please
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
	you believe the proposal would have on your community.
	Other communitys come to our local postal services and you would be hunting alot of us working Reople toying to make
	local postal services and you
	would be hunting alot of US
	working Reople toying to make
3.	Other Comments. Please provide any other views or information that you believe the
	Postal Service should consider in deciding whether to adopt the proposal.
	we really need our
	postal services and others
	founs use our Bervices to so
	100000000000000000000000000000000000000
$\frac{1}{2}$	se's kim Mooney Joe + him hos
Name	of Postal Customer Signature of Postal Customer
76 :::	5 10 any St.
Mailir	ag Address erinox, Mo. 63840 8-1-11
<del></del>	
City, s	State, and ZTP Code Date
	. 1
	Thank you
	In quins us a voice
	To ice
	auti



JOE AND KIM MOONEY 75 MARY ST DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Deen at (816) 374-9686.

Sincerely,

Steven Erbland

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

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Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It will force me to travel many more miles to get my mail. I have a concern because my modicine is mail order and it lest in a mailbox it would be available to who ever wanted to get it out of the mailbox.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

very unfair to the business in the town and also to the school which uses the post office daily.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Should try to arrive at a better lease agreement with the present landlord as no repairs and updates have been done in years. It the Asst Office moves it will just be another empty building.

it will just be anoth	ex-empty building.
George D. Byers	Signature of Postal Customer
Name of Postal Customer	Signature of Postal Customer
P.O. Box 235	
Mailing Address	
Deering, Mo. 63840	7/18/2011
City, State, and ZIP Code	Date



**GEORGE J BYERS** 

PO BOX 235 DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
  available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
  require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
  convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
  usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
  slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
  are locked and does not accept keys for this purpose.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
  generally raquire regular and effective postal services, and these will always be provided to the community. Since the
  suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
  responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- As leases expire the lease is negotiated. All leases are negotiated with different responsibities of the owners and of the USPS.
  The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Steven Erbland

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000

A PULL

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1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	Is prefer my medications - and my mail be delivered at this post office - rather than faling a chance being placed in a rural mul
	be delivered at their post office - rather than
	taking a chance being placed in a rural mail
2.	Effect on Your Community. Please describe any Javorable or unfavorable effects that
	VALLBEITEVE ING BRABAGAL WALLA DAVE AN VALLE CAMMUNUV
	lets of people get together at the post of
	Would be hard on the Guspnesses- (Schools)
	in, our convenity - and on the elderly
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	would go like to keep the convenience
	Il of the post office,
	Mickey Wilkerson Meter Willen
Name	of Postal Customer Signature of Postal Customer
Mailing	Deering MD 63840
City, S	tate, and ZIP Code Date



MICKEY WILKERSON PO BOX 184 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
  generally require regular and effective postal services, and these will always be provided to the community. Since the
  suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
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  more information.
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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Steven Erbland

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 84108-9000

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the DEERING Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	It's extremely convenious techaire the Poot
	office as close as it is We think the sorvice
	is great i don't want my mail put ina
2.	Office as close as it is we think the sorvice is great. I don't want my mailputina lox on the side of the rope where suppose has Effect on Your Community. Please describe any favorable or uniavorable effects that you believe the proposal would have on your community.
	for one it would be taking plus away
	relies of forcing them to seek unemplayment furthering the economic debt.
	selves of forcing them to seek unemplayment
3.	other Comments. Delease provide any other views or information that you believe the
	Postal Service should consider in deciding whether to adopt the proposal.
	Its just not right! The WHOLE
	Community Uses the postoffice here.
Ma	tt & Alicia Orllers Sieia Orllers
Name O	of Postal Customer Signature of Postal Customer
Mailin	g Address A Jan 1 20(1)
City, S	tate, and ZIP Code  Date



MATT AND ALICIA JEFFERS PO BOX 236 DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal dailty mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern that the Postal Service exhibits a lack of Interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

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Sincerely,

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210

Kansas City, MO, 64108-9000

## **Optional Comment Form**

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

WHILE THIS IS NOT MY ZIP CODE P.O., IT IS MULLI MORE CONVENIENT FOR MY USE. I WOULD SORELY MISS IT IF CLOSED.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THE BUTIRE AREA IS COMPRISED OF FARMLAUD A 15 EXTREMELY RURAL. HOWEVER, HOMESTEADS DOT THE LAND. MY NEIGHBURS ; I WOULD SUFFER DELETERIOUS EFFECTS WERE THE TOERRING P.O. TO CLOSE.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Choice	
Name of Postal Customer	Signature of Postal Customer
Mailing Address	( (
City, State, and ZIP Code	O8 20 201/



D CAUDLE 4759 STATE HIGHWAY C STEELE, MO 63877

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Maii, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City, MO, 64108-9000

A PULL



09/16/2011

## OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/13/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KIM SILANCE

Post Office Review Coordinator
300 W PERSHING RD SUITE 210

KANSAS CITY, MO 64108-9000

Docket: 1360540 - 63840 Item Nbr: 36 Page Nbr: 1



A. Office							
Name: [	DEERING				State: MO	Zip Code:	63840
Area: V	WESTERN			District:	MID-AMERICA PFC		
Congression	nal District:	8th		County:	PEMISCOT		
EAS Grade	:	55			Finance Number.	282028	
Post Office:		Classified Statio	on		Classified Branch	CP CP	0

This form is a place holder for number 36. The round dated copies of the proposal have been received.

 Prepared by:
 Kim Silance
 Date:
 11/21/2011

 Title:
 MID-AMERICA PFC Post Office Review Coordinator
 Fax No:
 (913) 782-5643



## UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Deering Post Office

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office, If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to

JOANNE DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance

STEVEN ERBLAND 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000



Posting Round Date:

10

Date of Removal: 09/13/201

Removal Round Date:

PROPOSAL TO CLOSE
THE DEERING, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1360540 - 63840



Date of Removal: 09/13/2011



## **UNITED STATES POSTAL SERVICE**



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Deering Post Office:

The Postal Service is considering the close of the Deering Post Office for reasons stated in the accompanying proposal.

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Copies of the proposal and optional comment forms are available upon request at the Deering Post Office, Braggadocio Post Office and Wardell Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNÉ DEAN 300 W PERSHING RD SUITE 210 KANSAS CITY , MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

STEVEN ERBLAND

300 W PERSHING RD SUITE 210

KANSAS CITY , MO 64108-9000



Date of Removal: 09/13/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE DEERING, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1360540 - 63840** 

2

Date of Posting: 07/13/2011

Date of Removal: 09/13/2011



## **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



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STEVEN ERBLAND

300 W PERSHING RD SUITE 210

4/2lly

KANSAS CITY, MO 64108-9000

Posting Round Date:

30. 13

Date of Removal: 09/13/2011



PROPOSAL TO CLOSE
THE DEERING, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1360540 - 63840** 

Docket: 1360540 - 63840 Item Nbr: 37 Page Nbr: 1

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/16/2011

Postal Customers of the Deering Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Deering Post Office, which was posted 07/13/2011 through 09/13/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Deering Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

STEVEN ERBLAND

300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000

Docket: 1360540 - 63840 Item Nbr: 38 Page Nbr: 1



11/21/2011

DIANE MOONEY 39 2ND STREET DEERING, MO 63840

## Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter

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Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You expressed a concern about sentor citizens. Carrier service is beneficial to many sentor citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

Docket: 1360540 - 63840 Item Nbr: 38 Page Nbr: 2

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000 Docket: 1360540 - 63840 Item Nbr: 38



11/21/2011

DENNIS MOONEY 32 2ND ST DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter

 You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the tes. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Cerrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailtooxes or Centralized Box Units.
   Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
  more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or unitier a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

Docket: 1360540 - 63840 Item Nbr: 38 Page Nbr: 4

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



JOE AND KIM MOONEY 75 MARY ST DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern that the Postal Service exhibits a tack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible.
   The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern, However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kanses City , MO, 64108-9000

4 RUI



GEORGE J BYERS PO BOX 235 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the packages up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the definerstal effect the loss of the Post Office would have on the community. Businesses
  generally require regular and effective postal services, and these will always be provided to the community. Since the
  suspension of service, there has been no indication that the businesses community has been adversely affected. Questionnaire
  responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS.
   The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely,

Steven Erbland

Menager, Post Office Operations 300 W Pershing Rd sulte 210 Kansas City , MO, 64108-9000

4 1241



MICKEY WILKERSON PO BOX 184 DEERING, MO 63840

#### Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

## In response to your letter.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open maliboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
  generally require regular and effective postal services, and these will always be provided to the community. Since the
  suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
  responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailtioxes or Centralized Box Units.
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  more information.
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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

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Sincerely,

Steven Erbland

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

GA RULL



MATT AND ALICIA JEFFERS PO BOX 236 DEERING, MO 63840

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern that the Postal Service exhibits a tack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kirn Silance at (913) 782-3765.

Sincerely,

Steven Erbland

Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000



D CAUDLE 4759 STATE HIGHWAY C STEELE, MO 63877

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Deering Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

#### In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### **PURCHASING STAMPS BY MAIL**

The Stamps by Malf Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Malf order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the malibox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's malibox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is malied to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

## HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Kim Silance at (913) 782-3765.

Sincerely.

Steven Erbland Manager, Post Office Operations 300 W Pershing Rd suite 210 Kansas City , MO, 64108-9000

4 PUL

Docket: 1360540 - 63840 Item Nbr: 39 Page Nbr: 1



A. Office								
Name:	DEERING	i				State: MO	Zip (	Code: 63840
Area:	WESTER	1			 District:	MID-AMERICA PFC	_	
Congressi	ional Distric	at:	8th		County:	PEMISCOT		
EAS Grad	le:		55			Finance Number:	28202	8
Post Office	e:		(	Classified Station		Classified Branch		сро 🗔

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by:	Kim Sitance	Date:	11/21/2011
Title:	MID-AMERICA PFC Post Office Review Coordinator		
Tele No:	(913) 782-3785	Fax No:	(913) 782-5643

Docket: 1360540 - 63840 Item Nbr: 40 Page Nbr: 1

#### **Analysis of 60-Day Posting Comments**

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#### **Postal Concerns**

The following postal concerns were expressed

#### Concern (UnFevorable):

Customer expressed a concern about package delivery and pickup.

#### Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

#### Concern (UnFavorable):

 Customer felt that the USPS should negotists a better lease with the property owner of the building due to no repairs or updates being done in years. Customer feets if the USPS leaves the community it will end up another vacant building.

#### Response:

As leases expire the lease is negotiated. All leases are negotiated with different responsibities of the owners and of the USPS, The leck of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

#### Concern (UnFavorable):

 Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

#### Résponse

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing end service needs of the community in a more cost effective manner.

# 4. Concern (UnFevorable):

Customers were concerned about having to travel to enother Post Office for service,

#### Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

## 5. Concern (UnFavorable):

Customers were concerned about mail security.

#### Response

Customers may place a tock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are tocked and does not accept keys for this purpose.

## Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier,

#### Response

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience, Listed below are some services available from the carrier and how to obtain them,

#### PURCHASING STAMPS BY MAIL

The Stampe by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as cartified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment.

Docket: 1360540 - 63840 frem Nbr. 40 Page Nbr. 2

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3.

The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

#### Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

#### Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk meil acceptance. This includes stamp sales, package pick up, special services and money order sales.

# 6. Concern (UnFavorable):

Customers were concerned about senior citizens.

#### Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside maliboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### **Nonpostal Concerns**

#### The following nonpostal concerns were expressed

## 1. Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

#### Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

# 2. Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

#### Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

## Concern (UnFevoreble):

Customers were concerned about the loss of a gathering place and an information center.

#### Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 07/13/2011

Posting Round Date:

Date of Removal: 09/13/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE DEERING, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

**DOCKET NUMBER 1360540 - 63840** 

Docket: 1360540 - 63840 Item Nbr: 41 Page Nbr: 2

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The Deering Post Office, an EAS-55 level, provides service from 08:30 - 14:00 Monday - Friday, 08:30 - 14:00 Saturday and lobby hours of 24:00 on Monday - Friday and 24:00 on Saturday to 70 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$13,191 ( 34 revenue units) in FY 2008; \$16,169 ( 42 revenue units) in FY 2009; and \$12,230 ( 32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Delta C-7 High School Library to answer questions and provide information to customers. 89 customer(s) attended the meeting.

On June 16, 2011, 75 questionnaires were distributed to delivery customers of the Deering Post Office. Questionnaires were also available over the counter for retail customers at the Deering Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 21 unfavorable, and 15 expressed no opinion.

A petition supporting the retention of the Deering Post Office was received on September 02, 2011, with 158 signatures. If this proposal is implemented, delivery and retail services will be provided by the Wardell Post Office, an EAS-13 level office. Window service hours at the Wardell Post Office are from 8:30 to 16:00, Monday through Friday, and 8:30 to 9:00 on Saturday. There are 40 post office boxes available.

Retail service is also available at the Braggadocio Post Office an EAS-11 level office, located four miles away. Window service hours at Braggadocio Post Office are from 7:30 to1630, Monday through Friday and 7:30-8:30 on Saturday. There are 66 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about mailbox vandalism.
	Response:	This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2.	Concern:	Customers inquired about mailbox installation and maintenance.
	Response:	Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safety and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or cerrier for advice on placement of mailboxes and mailbox height and supports.
3.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
4	Concern:	Customers were concerned about mail security.

Docket: 1360540 - 63840 Item Nbr: 41

Page Nbr: 3

Response:

Concern:

Response:

6. Concern:

Response:

Concern:

Response:

8. Concern:

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Meil, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the malibox on the next delivery day.

## HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about permit mailing.

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an axception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the Post Office.

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

Docket: 1360540 - 63840 Item Nbr: 41 Page Nbr: 4

I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many 9. alderly, poor and disabled people would be affected negatively. Plus the Concern: Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office. Response: This Post Office is a daily use for us and so many more, This would be a 10. Concern: very big hardship to the Deering Community. Response: Concern; Customer expressed a concern about package delivery and pickup. Response: Rural carriers will deliver packages that fit in your rural mall box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter. Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in 12. Concern: years. Customer feels if the USPS leaves the community it will end up another vacant building. Response: As leases expire the lease is negotiated. All leases are negotiated with different responsibilies of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time. Customers expressed concern over the apparent lack of interest by the 13. Concern: Postal Service for the needs of the community. Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customer expressed a concern about irregular hours that the rural route 14. Concern: serves the community. Response: Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times, if you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said 15. Concern: if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget. Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting

16. Concern:

Customer suggested reducing/alternating the number of hours the post office operates.

delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service,

Response:

Hours are determined by the workload at the post office.

in an affort to grow revenue.

Docket: 1360540 - 63840 Item Nbr: 41

Page Nbr: 5

17. Concern:

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

18. Concern:

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

19. Concern:

Customers were concered why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

20. Concern:

Customers were concerned about a possible address change.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

Docket: 1360540 - 63840 Item Nbr: 41 Page Nbr: 6

## Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mall order forms are provided for customer convenience. Customers opting for carrier service will have 24-hour access to their mail. 2. Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3. customers. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide 4. convenient parcel delivery for customers. Customers opting for carrier service will not have to pay post office box fees. 5.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier. 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions. 3. A change in the mailting address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Saves time and energy for customers who drive to the post office to pick up mail.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Descring is an unincorporated community located in PEMISCOT County. The community is administered politically by Pemiscott County Court. Police protection is provided by the Pemiscott County Sheriff. Fire protection is provided by the Hayti Fire Department. The community is comprised of Retirees, Commuters, Farmers and Self employed., and those who commute to wo al

	earby communities and work in local businesses.	nuesta, i allinete and con employees, and alose who continues to work
Exc	Inesses and organizations include: Delta C-7 School and avating, Ag Distributors Inc. (ADI), Calhoun Enterprises, earby communities for other supplies and services.	Desring United Methodist Church., Griffin Oil & Propane, Forrest Deering Seed & Fertilizer and TLW Enterprises Residents may travel
		be available at the Wardell Post Office. Government forms normally dell Post Office or by contacting your local government agency.
	following nonpostal concerns were expressed from ques gressional inquiry:	stionnaires, the community meeting, on the petition, and on the
1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
4.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Docket: 1360540 - 63840 Item Nbr: 41 Page Nbr: 7

Response: Businesses generally require regular and effective postal services,

and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local

businesses if the Post Office is discontinued.

5. Concern: Customers were concerned about loss of employment in the

community.

Response: The postmaster position is vacant and there is no guarantee that

any replacement postmaster would be from the community.

Concern: Customers were concerned about the loss of a gathering place and

an information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in

town.

Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the

Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OtC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,664 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 22,520 \$ 7,544 + \$ 3,600
Total Annual Costs Less Annual Cost of Replacement Service	\$ 33,664 <u>-\$ 0</u>
Total Annual Savings	\$ 33,664

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster was promoted on October 10, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Deering Post Office provided delivery and retail service to 70 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$33,664 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Wardell Post Office and Braggadocio Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

CA DIII		
21 1. Cold	07/13/2011	
STEVEN ERBLAND Manager, Post Office Operations	Date	

Docket: 1360540 - 63840 Item Nbr: 42 Page Nbr: I

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet 08/08/2011				
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b. OIC Career	Non-Career	a. Lobby Time M-F 24:00	Sat 24:00	36.00
C. Current PM POSITION Level (150) EAS-65	Downgraded from EAS-55		1	'
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09/16/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

**DEERING** 

Docket Number 1360540 - 63840

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL HENDRIX
District Manager

Docket: 1360540 - 63840 Item Nbr: 44 Page Nbr: 1

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

EAS Level: District: MID-AMERICA PFC County: Congressional District: Sth  Proposal: Resson For Propsed: Afternate Service Proposed: Afternate Service Proposed: Afternate Service Proposed: Afternate Service Proposed: Post Office Boac General Delivery: Oeneral Delivery: Outline Route: Oeneral Delivery: Oene	Office Name,	State, ZIP Code:	DEERING, MO, 63840-9928	
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KIM SILANCE (913) 782-3765		KIM SILANGE		
Name/Title Telephone Number		Name/Title		
KIM SILANCE (913) 782-3766		KIM SILANCE	(913) 782-3786	
District Post Office Review Coordinator Telephone Number				



09/27/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Deering Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Kim Silance, Post Office Review Coordinator, at (913) 782-3765 or Steven Erbland Manager Post Office Operations.

Bul M. Klerdrix GAIL HENDRIX

DISTRICT MANAGER
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

**Enclosures:** 

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1360540.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

# Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the DEERING was received by 09/28/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enciosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

FINAL DETERMINATION TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE Docket: 1360540 - 63840 Item Nbr. 47

1.

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## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The Deering Post Office, an EAS-55 level, provides service from 08:30 - 14:00 Monday - Friday , 08:30 - 14:00 Saturday and lobby hours of 24:00 on Monday - Friday and 24:00 on Saturday to 70 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certifled Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 11 transaction(s) accounting for 10 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$13,191 ( 34 revenue units) in FY 2008; \$16,169 ( 42 revenue units) in FY 2009; and \$12,230 ( 32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 22, 2011, representatives from the Postal Service were available at Delta C-7 High School Library to answer questions and provide information to customers, 89 customer(s) attended the meeting.

On June 16, 2011, 75 questionnaires were distributed to delivery customers of the Deering Post Office. Questionnaires were also available over the counter for retail customers at the Deering Post Office, 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 21 unfavorable, and 15 expressed no opinion.

A petition supporting the retention of the Deering Post Office was received on September 02, 2011, with 158 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Wardell Post Office, an EAS-13 level office. Window service hours at the Wardell Post Office are from 8:30 to 16:00, Monday through Friday, and 8:30 to 9:00 on Saturday. There ere 40 post office boxes available.

Retail service is also available at the Braggadocic Post Office on EAS-11 level office, located four miles away. Window service hours at Braggadocio Post Office are from 7:30 to1630. Monday through Friday and 7:30-8:30 on Saturday. There are 66 post office boxes available for rent

TOO DONOG GYEMEDIO TO TOTIC	
	Office was posted with an invitation for comment at the Deering Post Office , Braggadocion July 13, 2011 to September 13, 2011. The following additional concerns were received
Concern:	Customer expressed a concern about mailbox vandalism.
Response:	This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
Concern:	Customers inquired about mailbox installation and maintenance.
Response:	Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
Concern:	Customers were concerned about having to travel to another Post Office for service.
Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and das stations

1-800-STAMP-24.

where customers may already shop, online at usps.com, or by calling

Docket: 1360540 - 63840 Item Nbr. 47 Page Nbr. 3

4. Concern:

Response:

5. Concern:

Response:

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certifled, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about permit mailing.

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office, Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the Post Office.

Concern:

Response:

Concern:

Response:

8. Concern:

Docket: 1360540 - 63840 Item Nbr: 47 Page Nbr: 4 Response: Concern: 9 Response: 10. Concern: Response: 11. Concern: Response: Concern: 12. Response:

13. Concern:

14. Concern:

Response:

Response:

Concern:

Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

I live in Braggadocio, but I occasionally use this Post Office. This Post Office is the life blood of the community and does not need to be closed. Too many elderly, poor and disabled people would be affected negatively. Plus the Delta C-7 schools and businesses. Many people who do not live in Deering itself, but gravel roads, etc. also use this Post Office.

This Post Office is a daily use for us and so many more, This would be a very big hardship to the Deering Community.

Customer expressed a concern about package delivery and pickup.

Rural cerriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier and deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Customer felt that the USPS should negotiate a better lease with the property owner of the building due to no repairs or updates being done in years. Customer feels if the USPS leaves the community it will end up another vacant building.

As leases expire the lease is negotiated. All leases are negotiated with different responsibilities of the owners and of the USPS. The lack of repair will be reported throughout the contract and the USPS will determine the responsible party and attempt to have repairs completed. The amount of the lease is based on the current property value at that time.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customer expressed a concern about irregular hours that the rural route serves the community.

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

The Postal Service has developed end begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

Docket: 1360540 - 63840 Item Nbr. 47 Page Nbr. 5

Customer suggested reducing/alternating the number of hours the post office 16. Concern:

operates.

Response: Hours are determined by the workload at the post office.

Customers asked why their Post Office was being discontinued while others 17. Concern:

were retained.

Post Offices are reviewed on a case-by-case basis. When there is a vacancy Response:

> in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers expressed concern over the dependability of rural route service. 18. Concern:

Rural letter carriers perform a vital function in the United States Postal Response:

Service serving thousands of families and businesses in rural and suburban ereas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to

serve the route expeditiously each day.

Customers were concered why the postmaster position was not filled. 19. Concern:

All management positions were frozen in anticipation of the reorganization Response:

efforts.

Customers were concerned about a possible address change. 20. Concern:

Customers will be assigned a 911 address. The new address will continue to Response:

use the community name and ZIP Code. Mail will be forwarded in

accordance with postal regulations. Change of address forms are available online at usos.com or from the Postal Service to assist customers in notifying

correspondents of the change.

#### Some advantages of the proposal are:

The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.

- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4. customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

#### Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Docket: 1360540 - 63840 Item Nbr. 47 Page Nbr. 6

Deering is an unincorporated community located in PEMISCOT County. The community is administered politically by Pemiscott County Court. Police protection is provided by the Pemiscott County Sheriff. Fire protection is provided by the Hayti Fire Department. The community is comprised of Retirees, Commuters, Farmers and Self employed, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Delta C-7 School and Deering United Methodist Church., Griffin Oil & Propane, Forrest Excavating, Ag Distributors Inc. (ADI), Calhoun Enterprises, Deering Seed & Fertilizer and TLW Enterprises. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Deering Post Office will be available at the Wardell Post Office. Government forms normally provided by the Post Office will also be available at the Wardell Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they walt on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
4.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
5.	Concern:	Customers were concerned about loss of employment in the community.
	Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
6.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
7.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

Docket: 1360540 - 63840 Item Nbs: 47 Page Nbs: 7

# III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on October 10, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

# IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,664 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 22,520 \$ 7,544 <u>+ \$ 3.600</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 33,664 <u>- \$ 0</u>
Total Annual Savings	\$ 33.664

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

Docket: 1360540 - 63840 Item Nbr. 47 Page Nbr. 8

## VI. SUMMARY

This is the final determination to close the Deering, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Wardell Post Office, located 17 miles away.

The postmaster was promoted on October 10, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Deering Post Office provided delivery and retail service to 70 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 11. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alteviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,664 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Deering Post Office, Braggadocio Post Office and Wardell Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Deering Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Deering Post Office, Braggadocio Post Office and Wardell Post Office during normal office hours.

Handler Kerkellen	
	09/29/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date



10/04/2011

OFFICER-IN-CHARGE/POSTMASTER
Deering Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Deering Post Office Final Determination Docket No. 1360540 - 63840

Please post in the lobby the enclosed final determination to close the Deering Post Office. The final determination must be posted in a prominent place from 10/04/2011 through close of business on 11/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (913) 782-3765.

Sincerely,

KIM SILANCE

POST OFFICE REVIEW COORDINATOR

300 W PERSHING RD SUITE 210

KANSAS CITY, MO 64108-9000

Docket: 1360540 - 63840 Item Nbr. 48 Page Nbr. 2

Enclosures:

Final Determination Official Record



Date of Posting: 10/04/2011

Date of Removal: 11/05/2011



FINAL DETERMINATION TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1360540 - 63840** 





Date of Posting: 10/04/2011

Date of Removal: 11/05/2011



FINAL DETERMINATION TO CLOSE THE DEERING, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

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**DOCKET NUMBER 1360540 - 63840** 

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Docket: 1360540 - 63840 liem Nbr: 50 Page Nbr: 1

# Postal Builetin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

## Post Office Final Determination Posting Dates\*

Date posted: 10/04/2011 Date removed: 11/05/2011

No. of days posted: 32

Actual discontinuance date: 12/10/2011

Official discontinuance date: (Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance data listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: DEERING, MO

ZIP Code: 63840-9998 Finance no: 282028

County: PEMISCOT
Type of discontinuance:

Consolidate ( ) Close (X)

## Type of discontinued facility

Post Office (X)

Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: KIM SILANCE

Telephone: (913) 782-3765

# AFTER CHANGE POST OFFICE INFORMATION

Administrativa

Post Office: WARDELL

ZIP Code: 63879-9998 Finance no: 288244

County: PEMISCOT

Original name retained? Yes ( X ) No ( )
New last line of customer address is:

DEERING MO,63840

## Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()

Contract Unit ( ) Community Post Office (CPO) ( )

Date:

(Location) District: MID-AMERICA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: ( ) TL ( ) HS

<sup>\*</sup>Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



09/29/2011

DISTRICT MANAGER 300 W PERSHING RD SUITE 210 KANSAS CITY, MO 64108-9000

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- DEERING

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

#### POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

#### APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

#### NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

#### OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

CAROL.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

CC

Vice President, Area Operations, WESTERN Area